SIRA	2 GRM REGI	STRY																			
	A. General Inform	nation			8.0	Complainant	7. Type of Complainant III Affected Person(s):	B Mode of Benelving the	1 location of the	C. Complaint Details	11 bruss	12 Sout Description of the Broblem (Insue/Concern (Bits should				M Datelly of who will be respo	and the standard self-self-self-self-self-self-self-self-	ı			
		2. Infrastructure	1 Gender				Type or companion: [1] Asserse remot(s): [2] Infermediary (onbehalf of the AF); [3] Chi Organization (Church or small groups); [4] Service Opposite (in organization thinks)	Grievance: [1] Letter; [2] Phone Call; [3] Verbal Complaint; [4]	problem/issue specified in the complaint [1] Village; [2	[2] Land Access [3] Compensation; [4] Contractor; [5] Construction; [4]	related to	12. Short Description of the Problem/Issue/Concern: (This should lockular person rigency responsible for coasing the problem; (1)). Reject Implementing agency; (2) Affect Tables; (2) El Service delivery agencies; (4) Local political outbority; (3) Chill Organizations; (6) Prodiging Agencies.	13. Details of the Pe	rson who received	he Complaint	complain	at		15. Actions token by the Receiving Office		1
No	1. Province	Type (Road, Airport, or Bridges)	(Male or Female	4. Occuptation	S. Locolion Address	4. Received Date	Service Organization (Local Gount Institution): [3] Others, Specify	Suggestion Sox [3] Fax [4] Email: [7] Others, Specify	Construction Sile; [3] Others Specify	Resettement Site; [7] Others, Specify	[3] DSC, [3] PS [4] MID/MCA	delivery agencies; [4] Local political authority; [3] Chill Organizations; [4] Funding Agencies;	13.1. Nome	13.2 Position	13.3.Date	14.1. Position	14.2. Date forwarder to Focal Person	f 15.1. Action 1: including the Date	15.2 Action 2 including the Date	15.3. Action 2: Including the Date	14. Final Resolution
1	Guadalacanal	Airport	Male	Worker	Honiara	19/08/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Requesting proper Security House	Allan Tonafalea	cro	20/08/2023	Contractor's HSE Manager	20/08/2024	Discussed with Safeguards supervisor, HSE Manager 21st September 2023	Discussed with Project Manager and Office Administrator on 22nd October 2023		Informed complainant that a security but will be constructed in Ocotober 2023.
2	Guadalacanal	Airport	Male	Worker	Horiara	19/08/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Request changes to Lunch	Allan Tonafalea	CLO	20/08/2023	Contractor's HSE Manager	20/08/2024	Discussed with Safeguards supervisor: HSE Manager on 21st September.	Discussed with Project Manager and Office Administrator		By 1st October 2023, workers lunch changed. Bescheet by 15th Sentember 2024: Commissional and workers.
3	Guadalacanal	Airport	Male	Worker	Honiara	15/09/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request Wage on time	Allan Tonafalea	CLO	15/09/2023	Contractor's Admin	15/09/2023	Discussed with Safeguards supervisor	Discussed with Project Manager and Office Administrator		Basolved by 15th September 2024: Complainant and workers were informed that wages as solary will be paid 1-2 days after fine-acrids are sorted due to fines falce in a calculatile hours of Basolved by 15th September 2024: Complainant and workers
4	Guadalacanal	Airport	Male	Worker	Horiara	15/09/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request Wage on time	Allan Tonafalea	CLO	15/09/2023	Contractor's Admin	15/09/2023	Discussed with Safeguards supervisor	Discussed with Project Manager and Office Administrator		issupposed by Landspleterizer 2004; Comparation and women ware informed that wages a salary will be paid 1-2 days after fire-cards are sorted due to firme taken to calcuatte hours of works.
5	Guadalacanal	Airport	Male	Worker	Horiara	15/09/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request proper lunch	AllanTonafalea	cro	15/09/2023	Contractor's HSE Manager & Contractor's Admin	15/09/2023	Discussed with Safeguards Supervisor on the same day.	Discussed with Administration Officer.		Resolved in October 2023. Resolved by 1-9h Sentember 2024: Commissional profusivities
6	Guadalacanal	Airport	Male	Worker	Horiara	15/09/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request Wage on time	Allan Tonafalea	CLO	15/09/2023	CLO	15/09/2023	CLO discussed with HSE Manager and Admin	Discussed with Safeguards Supervisor	Discussed with Administration Officer	Resolved by 15th September 2024: Complainant and workers were informed that wages as salary will be paid 1-2 days after Resolved in October 2023.
7	Guadalacanal	Airport	Male Male	Worker	Horiara	15/09/2023	5-Worker	3 - Verbal Complaint	(3) Work Place	[4] Contractor	1	Request change to lunch	Allan Tonafalea	CLO	15/09/2023	Contractor's HSE Manager & Contractor's Admin	15/09/2023	CLO discussed with HSE Manager and Admin	Discussed with Sofeguards Supervisor	Discussed with Administration Officer	Basolved by 15th September 2024: Complainant and workers were informed that wages or salary will be paid 1-2 days after fire-acards are sorted due to firms taken to calculate hours of
8	Guadalacanal	Airport Airport	Male	Worker	Horiara Horiara	15/09/2023	5 - Worker 5 - Worker	3 - Verbal Comptaint 3 - Verbal Comptaint	[3] Work Place	[4] Contractor		Request Wage on time Request food change	Allan Tonafalea Allan Tonafalea	cro	15/09/2023	Contractor's HSE Manager & Contractor's Admin	15/09/2023	CLO discussed with HSE Manager and Admin CLO discussed with HSE Manager and Admin	Discussed with Safeguards Supervisor Discussed with Safeguards Supervisor	Discussed with Administration Officer Discussed with Administration Officer	finecards are sorted due to time taken to calcuable hours of works. Resolved in October 2023.
-	Guddacard															& Contractor's HSE Manager & Contractor's Admin					Basolved by 15th September 2024: Comptainant and workers were informed that wages or salary will be paid 1-2 days after fire-acards are sorted due to firm taken to calcuatte hours of
10	Guadalacanal	Airport	Male	Worker	Honiara	15/09/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Complaint Wage delay	Allan Tonafalea	CLO	15/09/2023	Contractor's HSE Manager & Contractor's Admin	15/09/2023	CLO discussed with HSE Manager and Admin	Discussed with Sofeguards Supervisor	Discussed with Administration Officer	were informed that wages as salary will be para 1-2 days after timecards are sorted due to time taken to calcualte hours of works. Besolved in October 2023.
- 11	Guadalacanal	Airport	Male	Worker	Honiara	15/09/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	complaint lunch	Allan Tonafalea	CLO	15/09/2023	& Contractor's Admin	15/09/2023	Discussed with CLO	Discussed with Safeguards Supervisor	Discussed with Administration Officer	Complainant is informed that the rate is \$10/hr and will increase
12	Guadalacanal	Airport	Male	Worker	Horiara	15/09/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	query operators rate	Allan Tonafalea	CLO	15/09/2023	Contractor's HSE Manager & Contractor's Admin	15/09/2023	Discussed with CLO	Discussed with Sofeguards Supervisor	Discussed with Administration Officer	after probation period. Bentwert by 19th Sentember 2024 Commissional and workers
13	Guadalacanal	Airport	Male	Worker	Honiara	15/09/2023	5 - Worker	3 - Verbal Complaint	(3) Work Place	[4] Contractor	1	complaint pay délay	Allan Tonafalea	CLO	15/09/2023	Contractor's HSE Manager & Contractor's Admin	15/09/2023	Discussed with CLO	Discussed with Sofeguards Supervisor	Discussed with Supervisor	were informed that wages or salary will be paid 1-2 days after fine-cords are sorted due to finne taken to calcualte hours of works.
14	Guadalacanal	Airport	Male	Worker	Horiara	15/09/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	- 1	complaint Excavator operator for careless behaviour	AllanTonafalea	CLO	15/09/2023	Contractor's HSE Manager & Contractor's Admin	15/09/2023	Discussed with CLO	Discussed with Safeguards Supervisor		Tom Remind operator on safety of Workers.
15	Guadalacanal	Airport	Male	Worker	Honiara	24/09/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Query limecord	Tom Jia	Safeguards Supervisor	26/09/2023	Contractor's HSE Manager & Contractor's Admin	26/09/2023	Discussed with Safeguards Supervisor	Discussed with Administration Officer.		Resolved 2nd October 2023
16	Guadalacanal	Airport	Male	Worker	Horiara	11/10/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Query employment contracts-3months worked	Tom Jia	Safeguards Supervisor Contractor	11/10/2023	Contractor's HSE Manager & Contractor's Admin	12/10/2023	Discussed with CLO	Discussed with Safeguards Supervisor	Discussed with Administration Officer	Resolved on 30th October 2023
17	Guadalacanal	Airport	Male	Worker	Horiara	11/10/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Query employment contracts-3months worked	Tom Jia	Safeguards Supervisor Contractor	11/10/2023	& Contractor's HSE Manager & Contractor's Admin	12/10/2023	Discussed with CLO	Discussed with Safeguards Supervisor	Discussed with Administration Officer	Resolved on 30th October 2024
18	Guadalacanal	Airport	Male	Worker	Horiara	11/10/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	- 1	Query employment contracts -3months worked	Tom Jia	Safeguards Supervisor	11/10/2023	& Contractor's HSE Manager & Contractor's Admin	12/10/2023	Discussed with CLO	Discussed with Safeguards Supervisor	Discussed with Administration Officer	Resolved on 30th October 2025
19	Guadalacanal	Airport	Male	Worker	Horiara	31/10/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	- 1	Query first Aid kit & health officer	Allan Tonafalea	CLO	31/11/2023	CLO & Health and Safety Officer	31/10/2023	Discussed with CLO and OHS Officer			Resolved on 31st October 2023
20	Guadalacanal	Airport	Male	Worker	Horiara	07/11/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	tsue with PPE replacement.	AllanTonafalea	Cro	08/11/2023	Officer	08/11/2023	Discussed with CLO & OHS Officer	Discussed with Safeguards Supervisor		Resolved on 10th November 2023 Resolved on 8th November 2023: CRCEG will pay all NPF contributions once workers documents are completed.
21	Guadalacanal	Airport Airport	Male	Worker	Horiara	07/11/2023	5 - Worker 5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	NPF Contributions and Salary Rates	Allan Tonafalea Allan Tonafalea	cro	08/11/2023	Contractor's Admin	08/11/2023	Discussed with CLO	Discussed with Administration Officer.		contributions ance workers documents are completed. Resolved on 8th November 2023: Rates change depends on
23	Guadalacanal	Airport	Male	Worker	Horiara Horiara	08/11/2023	5 - Worker 5 - Worker	4 - Suggestion Box 4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Request for rate increase after working for 3 months. Safety boots – not issued.	Allan Tonafalea	CTO	08/11/2023	Contractor's Admin Health and Safety Officer and HSE Manager	08/11/2023	Discussed with CLO Discussed with CLO	Discussed with Administration Officer. Discussed with CLO and OHS Officer	Discussed with Safeguards Supervisor	supervisors evaluations and discretion. Resolved on 14th November 2023
24	Guadalacanal	Airport	Male	Worker	Horiara	10/11/2023	5-Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Night shift - payment rates not fair.	Allan Tonafalea	CLO	11/11/2023	Contractor's HSE Manager	11/11/2023	Discussed with CLO	Discussed with Safeguards Supervisor		Resolve on 14th November 2023
25	Guadalacanal	Airport	Male	Worker	Horiara	17/11/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	- 1	Long working hours and outstanding pay.	Allan Tonafalea	CLO	17/11/2023	CLO & Health and Safety Officer	17/11/2023	Discussed with CLO	Discussed with Safeguards Supervisor	Discussed with Administration Officer & Project Manager	Resolved on 17th November 2023
26	Guadalacanal	Airport	Male	Worker	Honiara	17/11/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	- 1	Query on 20% fax deduction.	Allan Tonafalea	Cro	17/11/2023	CLO & Health and Safety Officer	17/11/2023	Discussed with CLO	Discussed with Safeguards Supervisor	Discussed with Administration Officer	Resolved on 18th November 2023
27	Guadalacanal	Airport	Male	Worker	Horiara	17/11/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Unfair Dismissal	Jaysie & Wendy	Officers (Egis- Azimuth)	17/11/2023	CLO & Health and Safety Officer	18/11/2023	Discussed with CLO & SE Safeguards	Discussed with Safeguards Supervisor	Discussed with Works Supervisor & Administration Officer	Resolved on 21st November 2023
28	Guadalacanal	Airport	Male	Worker	Horiara	17/11/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Unfair Dismissal	Jaysie & Wendy	Safeguards Officers (Egis- Azimuth)	17/11/2023	CLO & Health and Safety Officer	18/11/2023	Discussed with CLO & SE Safeguards	Discussed with Safeguards Supervisor	Discussed with Works Supervisor & Administration Officer	Resolved on 21st November 2023
29	Guadalacanal	Airport	Malle	Worker	Horiara	17/11/2023	S - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Ungold overfirms, solary rolles, diffy dilowances, danger working right rolles and working a mortiful working a mortiful solar and w	AllanTonafalea	cio	17/11/2023	CLO & Health and Safety Officer	18/11/2023	Obcussed with CLO & SE Safeguards	Olscussed with Administration Officer.	Discussed with Works Supervisor, Administration Officer and Project Monager	Sectional on Zind November 2023. Advised work on overhims with sell based active vide and the increase of sperinical colleging of works did be reconsided of sperinical colleging of works done, all new works on a retificat for PTA work of a reverse spering of the part of the part of the sperind in usually dry and semi-time sperinical retification per provided with liverage for part of part of part of the part of the part of the part of works make are some addy works a retifiyes working and part of the part of the part of the recommended for increase of pay or not.
30	Guadalacanal	Airport	Male	Worker	Horiara	19/12/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request transport to pickup day workers.	Allan Tonafalea	cro	20/12/2023	Transport Supervisor	20/12/2023	Discussed with CLO	Discussed with Transport Supervisor		Closed 21st December 2023: Transport will do pickup for right workers at 4pm and dropoff at 5-6am. For dayworkers pick up will be at 6am and dropoff at 6pm.
31	Guadalacanal	Airport	Male	Worker	Horiara	19/12/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request rate changes	Allan Tonafalea	cio	20/12/2023	Fernando and Mr. Bib	20/12/203	Discussed with CLO	Discussed with Administration Officer.	Discussed with Administration Officer and Project Manager	Closed on 22nd December 2023: Rate changes involves supervisor evaluations of each worker and mangement discretion. Closed on 21st December 2023: Supervisor will assess type of
32	Guadalacanal	Airport	Male	Worker	Horiara	19/12/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request for danger and dirty allowance and transport for workers	Allan Tonafalea	CLO	20/12/2023	Contractor's Admin	20/12/203	Discussed with CLO	Discussed with safeguards safety supervisor	Discussed with Administration Officer and Project Manager	work done by workers and give names to management consideration, and transport to pickup day workers at 6am and depend of 60m.
33	Guadalacanal	Airport	Male	Worker	Horiara	15/01/2024	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request for transport to pickup daylime workers.	Allan Tonafalea	CLO	15/01/2024	Contractor's Admin	15/01/2024	Discussed with CLO	Discussed with Transport Supervisor		Cosad on 16th January 2024: Transport will pick up night workers at 4pm and dropoff at 5-6am, and for day workers transport will pick up at 6am and drop off at 6pm.
34	Guadalacanal	Airport	Male	Worker	Honiara	15/01/2024	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Query on rate changes.	Allan Tonafalea	cro	15/01/2024	Contractor's Admin	15/01/2024	Discussed with CLO.	Discussed with Administration Officer.		Closed on 16th January 2024: Rate will be increased upon supervisors evaluation and discretion. Closed on 20th January 2024: All drivers and workers must report
35	Guadalacanal	Airport	Male	Worker	Horiara	15/01/2024	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Repayment of punctured semitralier tyre.	Allan Tonafalea	cro	15/01/2024	Fernando	15/01/2024	Discussed with CLO	Discussed with Administration Officer	Discussed with Administration Officer, Project Manager, Transport Supervisor and SE.	any incidents to responsible supervisors within 24hrs andy workers found to be negligent of their duties will be penalised.
36	Guadalacanal	Airport	Male	Worker	Horiara	17/01/2024	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Supervisor did not sign limecard.	Allan Tonafalea	CLO	18/01/2024	Contractor's Admin & Work Supervisor	18/01/2024	Discussed with CLO	Discussed with Administration Officer and Work Supervisor	Discussed with Project Manager	Closed on 21st January 2024: If workers are absent or not working their cords will not be signed by their supervisor. Complainant was poid his outstanding pay.
37	Guadalacanal	Airport	Males	Worker	Horiara	28/01/2024	5 - Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Security guards requested rates be increased.	AllanTonafalea	CLO	29/01/2024	Contractor's Admin	29/01/2024	Discussed with CLO	Discussed with Administration Officer		Closed on 30th January 2024: Rahis shall be increased upon approval of the Administration and Management. Closed 31st January 2024: Type of works done will be assessed
38	Guadalacanal	Airport	Male	Worker	Horiara	29/01/2024	5 - Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request for rate increase, dirty and danger allowance for asphalt workers and paid 3 tris of days not working.	Allan Tonafalea	cto	30/01/2024	Contractor's Admin	30//01/2024	Discussed with CLO	Discussed with Administration Officer	Discussed with Project Manager and Administration.	by supervisors and give names for management consideration. When bad weather and no works all workers are paid 2hrs.
39	Guadalacanal	Airport	Male	Worker	Honiara	30/01/2024	5 - Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request for rate increase, dirty and danger allowance for aphalt workers.	Allan Tonafalea	CLO	30/01/2024	Contractor's Admin	30/01/2024	Discussed with CLO	Discussed with Administration Officer		Closed 31st January 2024: Rate increase is the management discretion; Type of works done will be assessed by supervisors and give names for management consideration.
40	Guadalacanal	Airport	Male	Worker	Honiara	27/02/2024	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Request fair distribution of work hours for driver during night works	AllanTonafalea	CLO	28/02/2023	Works Supervisor	28/02/2024	Discussed with CLO	Discussed with Administration Officer.	Discussed with Works Supervisors	Basolved on 1st March 2023: Advice by Admin for supernion of works from 28th Feb to 4th March is temporary and work will resume after 6th March 2024.
41	Guadalacanal	Airport	Male	Worker	Horiara	27/02/2024	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Request supervisor /admin to sort out work hours	Allan Tonafalea	Cro	27/02/2024	Works Supervisor	27/02/2024	Discussed with CLO	Discussed with Administration Officer.	Discussed with Works Supervisor	Resolve on 28th Feb 2024: Supervisors are responsible for workers time cord and record hours worked.

42	Guadalac	anal Airpo	rt Male	Worker	Horiara	27/02/2024	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	wants to know his employment status after a week absent due to litness.	Allan Tonafalea	CIO	28/02/2024	Contractor's Admin	28/02/2024	Discussed with CLO	Discussed with Administration Officer.	Discussed with Works Supervisor & Administration Officer	Besolved on 4th March 2024: Complainant was informed that on medical grounds workers can be terminated if the condition affects higher performances.
43	Guadalac	anal Airpo	rt Male	Worker	Horiara	28/02/2024	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Complaint his supervisor did not sign his time card for work 27th/28th February 2024	Allan Tonafalea	CLO	28/02/2024	Contractor's Admin	28/02/2024	Discussed with CLO	Discussed with Safeguards Supervisor	Discussed with Works Supervisor & Administration Officer	BisioNed on 4th March 2024; All workers are advised that should they encounter any issue with firmecond to report directly to Dyson, Amos, Allen CLO and Fernando (Admini)
-	0.0000	and Anja		Hotel	nonad	20/02/2024	3-11000	4-2000	(a) Marinace	[4] CONTROL OF		27th/28th February 2024	Authorization	a.o	20/02/2024	CONTROL OF FRANCE	20/02/2024	Discussion will Cally	Discussed ministration to a specific read	Discussed with the Kaupen value is received control	Dyson, Amos, Allien CLO and Fernando (Admin) Besolved on 3rd April 2024: Mr. Hita was informed that all
44	Guadalac	anal Airpo	rf Male	Worker	Horiara	14/03/2024	5-Worker	4-Suggestion Box	(3) Work Place	[4] Contractor	1	Raised complaint regarding his termination	Allan Tonafalea	CLO	16/03/2024	Contractor's Admin	17/03/2024	Discussed with CLO	Discussed with Works Supervisor and Administration Officer	Discussed with SE Safeguards Officers	complete before and differ diving. It is part of their responsibility to check and relief giving. It is part of the part of the responsibility to check and regigence of duty on the part of the operation and driver for more than one time they can be learning that the part of the part of the operation and driver for more than one time they can be learning that the part of the p
45	Guadalac	anal Airpo	rt Male	Worker	Horiara	05/03/2024	5 - Worker	4-Suggestion Box	[3] Work Place	[4] Contractor	1	Vehicle operators and general workers complaint why no work from 28th February to March 7th	Allan Tonafalea	CLO	05/03/2024	Contractor's Admin & Site Supervisor	05/03/2024	Discuss with CLO	Discussed with Administration Officer	Discussed with Works Supervisor & SE Safeguards Team	Resolved on 6th March 2024: Workers are reminded to follow management instructions to avoid confusion.
46	Western Pro-	vince Roa	i Male	Private Business Owne	Horiara	05/03/2024	182-Land Interested Party	1-Letter	[3] Contractor's Laydown Site	[2] Land Access	1	2 - Affected parties: Trespass into inherented Land of Noro,	Kichard Famell	International Project Manager		EGIS/AZIMUTH Safeguards Team and PST Safeguards Team	05/03/2024	PSI and DSC meet with the complainant and his loywer regarding the lettler been submitted. Following were discussed; If balls with the contractor for the land consequence; ID on Mod and the parties to sign so that all appeals actions recorded and to action accordingly. Meet with the contractor, and mention that agreed action discussed with the Lawyer and Complianant. 7(33):2024	DSC sent on email to CCX regarding the legal ownership of the interested and ottaching the witter PARD twellopment todaged and select collision Cox Cox Despite via email, the the land is still under CCX, and stated that the lands still under CCX. 7/03/2024	Followup phone calls were made by the Egis-Az feam to the legal reps but no response and an email was sent to them on 8th April 2024 and that "Development reps responded on the April 2024 for the less will be actioned in court. CCECC was advised to vacable the site on 10th April 2024.	Resolved on 27th August 2024. Commissioner of Londs emoli Post-development lowyer Mr Sortiki of IR Legol procelliforer concerning the IR Stauk-C-Jun Onice of the Lond procelliforer quasilon. Attorney General (AC) advice sent to Cot. on the Mit August 2024. Sense on the Night Court nigger and for the Enforcement and Cot. Court of the Court of the Court of the Court of the work.
47	Tematu Prov	vince Airpo	rt Male	Khau Family Rep	Honiara	19/02/2024	1- Affected Party	7 - Solomon Star	[2] Construction Site	[2] Land Access	4-MCA	Article in newspaper stating ownership of land and unfair distribution of monetary benefits.	Joysie	EGIS/AZIMUTH Social Safeguards		PST and EGIS Safeguards Team	19/02/2024	Collected land title from MLHS and confirmed that the PE fittle holder is the MLHS CoL for and oribehalf of the Government. This will be discussed with the complainant during the need site visit to Santo Cruz.	Land Title confirmed wit the Cot. From the previousite vis in May, the complainant do not show up to close out the case.	The complainant no longer have interest in the case, knowing the land title is CoL.	This will be discussed with the complainant during the next site visit to Santa Cruz. The AP did not turn up to close out the case.
48	Western Pro-	vince Roa	d Fernal	Worker	Noro	01/07/2024	5 - Worker	4 - Verbal Complaint	[3] Work Place	[7] Sanitation	1	No separate foliets for female workers	Meshack Kasa	CIO	01/07/2024	Contractor's HSE Manager	01/07/2024	CLO discussed with contactor's Admin	Discussed with Project Manager and Office Administrator	The complainant was informed that the matter was discussed fro action.	The issue was discussed and the contractor manargement granted approval for the consruction of separate female tailet. The case is now solved.
49	Western Pro-	vince Roa	i Female	Worker	Naro	05/07/2024	5 - Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	No contract signed with contractor since joined. One month already passed.	Meshack Kasa	CLO	05/07/2024	Contractor's Admin	05/07/2024	CLO discussed with contactor's Admin	Discussed with Project Manager and Office Administrator	The complainant was informed that the matter was discussed for action.	The issued was discussed and the records shown that the worker do signed an agreement prior to joining the contractor.
50	Western Pro-	wince Roa	i Male	Worker	Noro	05/07/2024	5 - Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Complaint on the rates for machine operators, different machines should have different rates, not some across the board.	Meshack Kasa	cio	05/07/2024	Contractor's Admin	05/07/2024	CLO discussed with contactor's Admin	Discussed with Project Manager and Office Administrator	The complainant was invited to the administration office for clarification.	The issue was discussed and clarified after the rates of SBD 10/for is across the board. This is the rate applicad by CCECC Noro-roads. The complaint received the resonse and accepted it. The case is now closed on 4,07/2024.
51	Western Pro-	vince Roa	d Male	CAC	Noro	15/07/2024	5- CAC member	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	The complainant raised the issue of provision of refreshment by controlor during the CAC meeting. None Routing reject is a funded reject and ris seen fit to provide light refreshment for members who otherwise this CAC members are voluntary or less but are medium of communication with less communities in and around Noro Township.	Meshack Kasa	CLO	15/07/2024	Contractor's Admin	15/07/2024	CLO discussed with conflactor's Admin	Discussed with Project Manager and Office Administrator		The issue was considered and the contractor representative approved the suggestion for providing light selectiment for provides light refresherment. The case is now closed on the 14/07/2024.
52	Western Pro-	vince Roa	3 Male		Noro	30/07/2024	1- Affected Porty	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A complainant approach the CAC member and raised the issue of job recruitment. He applied for a job with the contractor but no response from contract. He threatened to baycott the road project based on its recruitment issue.	Sagovari Tione	CAC member	30/07/2024	Contractor's Admin	30/07/2024	CAC member raised the issue during the monthly meeting with the contractor.	The contractor representative tak note of the complaint.	The contractor explained the process of recruitment to the CAC members. Recruitment is still progressing so will engage locals when required for the mian road works.	The issue was then referred back to CAC to communicate with the complainant that process of recruitment. Are importantly, the contractor is still recruiting for the minan cod works. The case is closed on 9/09/2024.
53	Western Pro-	vince Roa	d Male		Noro	02/08/2024	2-Intermediary (on behalf of the public)	7 - Social media	[3] Main access road	[7] Speeding vechile	1	The public of Noro-Mundo road are complaining about the speeding loaded dump trucks along the main access road. The machines damage the deteriorating road.	Meshack Kasa	CLO	02/08/2024	Contractor's HSE Manager & Contractor's Admin	02/08/2024	CLO discussed with contactor's Admin	The issue was raised to the management and an investigation is condouted to verify the stary.	It is noted that not only the contractor uses dump trucks along the access road, there are other private companie loading gravels from Munda to Noro.	The contractor advises the operators to consider safety when driving, and the operators themselves also solved the same sentiment. The case was now closed on the 5/08/2024.
54	Western Pro-	vince Roa	d Female		Noro	13/08/2024	I- Affected Porty	4 - Verbal Complaint	[3] Accessroad	[4] Contractor	1	An offected person approached the contractor's learn doing UKD as to who authorised them to dig in her private properly. The AP claimed the area belongs to her family and they have cinclifite to the plot. The work intrudes into her private properly.	Meshack Kasa	cio	13/08/2024	Contractor's Admin	13/08/2024	UNO team discussed the issue with the contractor representative.	The issue was raised to the management and an investigation is conducted to verify the story.	Contractor CLO meet with the complainant and clarify their UXO work which requires some diagoing prior to road clearance. The contractor then approached the Provincial Government Land Division for the documents relating to the Lot.	From the meeting with the Provincial Land division, it was noted that the particular Lot is a long outstanding issue with the province. The case is pending with the Provincial Land Division and the claimant.
55	Western Pro-	rvince Roa	d Male	Worker	Noro	19/08/2024	5 - Worker	4-Verbal Complaint	[3] Work Place	[4] Contractor	1	A complainant raised two lease 1) Starry and 2) NPT contribution. For sidary, the number of hours work changes and and ended ended excellent for safety resident of the Serbight. For SPT inspenses to see joining the project.	Meshack Kosa	CLO	19/08/2024	Contractor's Admin	19/08/2024	The mother wour raised to the conhoctor administration.		The controlled administration responsible to closely the misuralization for Fire them. It salary, working hous will have to be adjusted to confer for different workings for such that, the weight one point disconding to the harbour such that, the weight one point disconding to the harbour conflicted only size with their state. In now work our downwise they dead chaired. If this issue is only for one person, not all controlled counts are created they will broke their constitution for respective account.	The law was discussed with the comprisioned and the case was now closed 20°08/2024 and the case was
56	Western Pro-	vince Roa	i	Workers	Noro	02/09/2024	5 - Workers	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Workers raised complaint on two issues. I) NPF contribution and 25 gined agreement/contract. For item 1 NPF, that workers enquise the contractor monagement if their NPF has been paid to their indivinated account, beecas they saw the deacuction in their gyrisp. For Item 2 of their signing the contract, they were not provided with a copy.	Meshack Kasa	CLO	02/09/2024	Contractor's Admin	02/09/2024	The matter was raised to the contractor administration.		The contractor administration responded to clarify the misundestration[p, For Item 1] NFF contribution, all forms already submitted to NFF and to the follow up by CLOs. For Item signed agreement, the admin officer product copies of the signed agreement on 19/09/2024.	Rem2. signed agreement copies now closed. The only one pending is the NPF contribution of workers is progressing with NPF.
57	Western Pro-	vince Roa	i Fernali		Noro	09/09/2024	2-Infermediary (on behalf of the public)	2-Phone call	[3] Access road	[4] Contractor	1	A resident of Noro fown of Baru area raised a complaint about dust produced from the road construction. The dust is too much and covers most of Baru area and surrounding.	Meshack Kasa	cio	09/09/2024	Contractor's Admin & Site Supervisor	09/09/2024	The matter was raised to the contractor ESS team for action.	ESS feam discussed the issue with the site feam.	The site term explained the recent for the occurrations data data to the worler tuck is correctly down for extend but will soon fissed. The CLO contacted the complainment and discussed that her complaint was received and will address soon. Site team will manage the site works and to ensure water truck will resume operation soon.	This issue was closed on 10/09/2024.
58	Western Pro-	vince Roa	i Fernal		Noro	09/09/2024	2-Intermediary(on behalf of the public)	2-Phone call	[3] Accessroad	[4] Contractor	1	A resident of Noro town raised a complaint about waste soils from the road construction placed along the access road after grubbing/milling. The roads to other parts of Noro town were blocked because of the pilled wastes soils.	Meshack Kasa	cio	09/09/2024	Contractor's Admin & Site Supervisor	09/09/2024	The mother was raised to the contractor ESS team for action.	ESS feam discussed the issue with the site team.	In response to the complaint, the contractor arrange some of its workers to remove the waste sails that blook the access roads.	The case was now closed on the 20/09/2024.
59	Western Pro-	rvince Roam	d Male		Noro	09/09/2024	1- Affected Party	1-Lettler	[3] Quarry site	(4) Contractor	1	An effected passen contacted the contractor them two lass, it propriest for a year pile society and 3 Grose(Q) tempered with by the contractor of the quary bit.	Mishack Kasa	cro	09/09/2024	Contractor's HSE Manager & Contractor's Admin	09/09/2024	the matter was resert to the computer \$25 team for action.	ES learn discussed the last with the contractor management for action,	biologicomo, the controller debies the less here in personally in the important of cases year such, the controller organic der spicial from who provides the controller organic der spicial from who provides the grower. Bit biol or who he to obtain on the control proposal pit biol organic pit for the controller coloring compression for the 2 grows. Controller coloring compression for the 2 grows. Controller coloring compression for the 2 grows. Controller special to the power to do occupit the compression of the controller of the controller less than the controller controller to the controller of the controller by the contractor in form of cosh and goodsfilters.	The case was closed on the 27/11/204.
60	Western Pro-	wince Roa	d Male		Noro	11/09/2024	5 - Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A worker raised a complaint about his spenvisor's approach to worker of the and also issue with communication worker to the another than the second of letter than the second of the sec	Meshack Kasa	CLO	11/09/2024	Contractor's HSE Manager & Contractor's Admin	11/09/2024	The matter was raised to the contractor \$33/etemplicand for action on the same day,	ESS beam discussed the issue with the contractor management for action and then with the complainant.	in regions, the CO discussed the issue with the CS in Internation. He Statheration of the could not the supervision and english the is Nacion in Chrises that It supervision and english the instantion in Chrises the total to take a parament. CLO discussed with the complained and communicate the two deplicate approach to pure complained on the complained complained accepted the actions to be made.	The issue was closed on 12/09/2024.
61	Western Pro-	wince Roa	f Male	Workers	Noro	20/09/2024	5 - Workers	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Four workers who recently laid off by contractor raised their complaint as unfair demand from their job.	Meshack Kasa	CLO	20/09/2024	Contractor's HSE Manager & Contractor's Admin	20/09/2024	The matter was raised to the contractor ESSpheronational) for action on the same day.	ESS feam discussed the issue with the contractor management for action and then with the complainant.	Inreportes, the CLO discussed the issue with the ESS inhernolonal. The ESS inheritorional them collect on the APs for a meeting and 70/9/2024. It has meeting, it was for a meeting and 70/9/2024, the meeting, it was that of the work of the comp site is mostly completed to they will take a month back without logy. They will be an emoget when work confirm road started. The APs accepted the resolution.	The issue was closed on 23/59/2024.

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89 words/thresized Alpert CLD Sorte Cust 2011/2024 CLD 4 - Vende Companier (S) Not Pace (4 Companier Cust) for Pac	ssue was crossed on 23/11/2024.
See a CLO See Cus 2011/2004 CLO 4-Vehical Completion in Security of the Security of Customer Controlled Contro	bsue was cleaned on 23/11/2024.
91 Midalla Phorices Bridges Masie CAC Lot2 18(0)(2005 CAC 4-Vielbal Complaint of the June 2006 An Absolute Community related a Complaint and address shaped and support and coming lots the last final behavior and address shaped and support and coming lots the last final behavior and support and coming lots the last final behavior and support and coming lots the last final behavior and support and coming lots the last final behavior and support and coming lots the last final behavior and support and coming lots the last final behavior and support and coming lots the last final behavior and support and coming lots the last final behavior and support and coming lots the last final behavior and support and coming lots the last final behavior and support and complaint	The issue was closed.
92 Madill Philips Bridge Mide CAC Lot 190/2005 CAC 4-Vietad Complaint Dis Record Complaint Dis Record Complaint Dis Record Dis Record District Dist	The issue was resolved on 30/01/2025.

Marke Mark												A local of Bira community raised a complaint for the removal of the logs used by contractor for temporary	1					The matter was raised to the contractor Project Manager	The contractor active violates the complete and	PST intervened and support the contractor in consulting the AP, clarified the compensation amount as per the	The issue was resolved on 30/01/2025.
Part	93 Malaita Province	Bridges	Male								1							The matter was raised to the contractor Project Manager		the AP, clarified the compensation amount as per the valuation report. ES Officer informed the site supervisor of the complaint	The issue was resolved on 30/01/2025.
	94 Malaita Province	Bridges	Male	AP	Lof2	30/01/2025	Affected person	4 - Verbal Complaint	[3] Work Place	[4] Contractor	- 1		Tom Bau	AP	30/01/2025	Confractor's Site Manager	30/01/2025	The modes was raised to the contractor file. However,			Decision and the State of the S
	95 Malaita Province	Bridges	Male	AP	Lot2	19/01/2025	Affected person	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A local of Biraraised a complain concerning the logs used for temporary bridge that blocked the access road.	Ruth Taupiri	CLO	19/01/2025	Contractor's Site Manager	19/01/2025	THE THURSE WAS ASSOCIATED THE PARTY OF THE P	The contractor acknowledges the complaint and responded to the issue.		THE BASE WATERSTAND CHICAGOTY 2020.
Part	96 Malaita Province	Bridges	Male	AP	Lot2	27/01/2025	Affected person	4 - Verbal Complaint	[3] Work Place	(6) Resettlement site	1	The AP(owner) of the assets(2 x thuckures) to be demolated that were built on the light of WoylpCW) raised a complaint concerning the compensation amount to be paid. He was not agreed with the valuation rate as provided by MID and PSI.	Ruth Taupiri	CLO	27/01/2025	Contractor's Site Manager	27/01/2025	The matter was raised to the contractor Site Manager	The contractor acknowledges the complaint and responded to the issue.		
	97 Temotu Province	Airport	Male	CLO	Santa Cruz	05/02/2025	cro	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	The workers raised complaint concerning their NPF contributions and method of payment-should have used envelop instead of handing over cash directly to workers.	Henry Teti	CLO	05/02/2025	Contractor's Site Manager	05/02/2025	The matter was raised to the contractor Site Manager	The contractor acknowledges the complaint and responded to the issue.	confractor on the NPF confributions and method of payment to be formalised.	The issue was already resolved.
	98 Temotu Province	Airport	Male	CLO	Santa Cruz	04/02/2025	cro	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A local of Lata (area 4 community) member raised an issue that workers at site do not have sheller to protect them from heat and rain. Also, some workers erfer the village to ask for dirking water, the contractor should provide dirking water for its workers.	Henry Teti	CLO	04/02/2025	Contractor's Sile Manager	04/02/2029	The matter was raised to the contractor Site Manager	The contractor acknowledges the complaint and responded to the issue.	PST and MCA inherversed and emphasise the izuse of workers safety and to ensure necessities be provided.	The issue was afready resolved.
	99 TemotuProvince	Airport	Male	CLO	Santa Cruz	07/02/2025	cro	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A CAC member request the contractor to provide traffic worden for the active construction sites. The locals will still access the apposite and of the airport as they have assets and properties there.	Jaysie	E&S specialist	05/02/2025	Contractor's Sile Manager	05/02/2025	The matter was raised to the contractor Site Manager	The contractor acknowledges the complaint and responded to the issue.	PST and MCA intervened and emphasise the issue of community safety and access.	The issue was already resolved. The clarification recruited traffic worders.
	100 Temotu Province	Airport	Male	CLO	Santa Cruz	12/02/2025	cto	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A local who owns asset along the shoulder of the runway called on the contractor and supervision consulated to follow up with MCA promised years book that asset within MCA land will still be compensated. Now the message is different.	Jaysie	E&S specialist	12/02/2025	Contractor's Sile Manager	12/02/2025	The matter was raised to the contractor Sife Manager	The contractor acknowledges the complaint and responded to the issue.	compensation.	The issue was diready resolved, MCA agreed to compensate the assets within MCA land.
	101 Western Province	Road	Male	AP	Lot2	08/02/2025	2-intermediary(on behalf of the public)	7 - Salamon Star	[3] Main accessroad	[7] Traffic accident	1		Solomon Star News reporter	Baporter	08/02/2025	Contractor's Site Manager	08/02/2025	The matter was raised to the contractor Site Manager	The contractor received the report and reparded to the issue through the involvment of Noro Police.		The issue was resolved on 28(02)2025.
Residence Resi	102 Western Province	Road	Mole	AP	Noro	13/03/2025	2-intermediary(on behalf of the public)	6-Email	[3] Main access road	[4] Contractor	1	the supervision engineer for a speeding dump truck driver. The complainant observed that all contractor (CCECC)	Anold Dedei, Reeves Envico	AP	13/03/2025	Contractor's Site Manager	13/03/2025	The mother recursive reported to the supervision engines sofegoards feam, who then forevenided to the contractor Site Manager	The contractor received the report and responded immediately by calling all dump truck drivers for a refersher session.	The dump fucic drivens were called an to affect a networker session office safely and elettines driving on the same day. The session take covves proper covering of the aggregates transported, with the speed limit at 40cm/fr.	The CCO emplace the conglorant on the some day, informing the approach black not address the conglorancied. The issue was resolved on the 14/05/2025.
	103 Western Province	Road	Male	AP	Noro	25/03/2025	Affected person	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A local workshop worker/mechanic raised a complaint to the supervision engineer about the supervisor (international) unfair treatment to worker.	Rowena Taitoona	Egis site engineer	25/03/2025	Contractor's Site Manager	25/03/2025	The matter was raised reported to the supervision engineer sofeguards learn, who then forwarded to the contractor. Site Manager	The contractor received the report and responded immediately by calling the appendian concerned to discuss the matter.	The supervisor explained his part that he raised his voice to the AP because he was not happy with his performance. The Site Manager intervented and shilled the AP to the Blood construction, away from the watching in	The issued was resolved on the 24/03/2025.
Part	104 Malaita Province	Bridges	Male	AP	Lof2	08/04/2025	Affected person	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Community members of Bira and Alarua valced their complaint to their water source. And request for 12 x water fanks.	Ruth Taupiri and Wendy Mark	Contractor CLO and Egis E&S specialist	08/04/2025	Contractor's Site Manager	08/04/2029	The matter was reported to the supervision engineer safeguards team, who then forwarded to the contractor Site Manager	The contractor received the report and will do followup investigations at the water source.	The contractor condcuted the water quality test and no indication of contamination observed at the source as claimsd. However, the contractor will provide 6x water tarks as goodwill support, not of the claimed contaminated water source.	The issue was resolved.
	105 Malaita Province	Bridges	Male	AP	Lot2	15/04/2025	Affected person	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Five (5) local workers at the Lot2 bridge rasked complaint for pay rise.	Ruth Taupiri	Contractor CLO	15/04/2025	Contractor's Site Manager	15/04/2025		The contractor received the report and will consider the case.		
	106 Malaita Province	Bridges	Male	AP	Lot2	16/04/2025	Affected person	4 - Verbal Complaint	[3] Work Place	[5] Construction	1	A community member of Bira raised a complaint to the contractor for damariging his assets/barrana/crops	Project Manager	Project Manager	16/04/2025	Contractor's Site Manager	16/04/2025		The contractor received the report and will consider the case.	The case AP was compensated for his 10 x banana plants as claimed.	The issued was resolved on the 6/05/2025
Second Continue Co	107 Malaita Province	Bridges	Male	AP	Loff	11/04/2025	Affected person	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Kolofe 1 and 2. The complainant urged the contractor not to listened to any other individuals apart from his tribe and CAC members.	8atholomewwane.ga	Member of Lilisana tribe	11/04/2025	Contractor's Site Manager	11/04/2025	The matter was raised through PST office in Hariara.	The contractor received the report. It is noted that the area also under the church, so church also claim right over the laydown area.	opolgised for misurderstanding and not getting the both side of the story.	The issue was resolved on 30/04/2025. The overall amongment is still pending behavior party 1 and the Church.
Part	108 Temotu Province	Airport	Male	AP	Santa Cruz	01/04/2025	2-Intermediary (on behalf of the public)	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1		Henry Teti	CLO	01/04/2025	Contractor's Site Manager	01/04/2025		The contractor received the report and will consider the case.		
As a series of series of the Company	109 Termotu Province	Airport	Malle	AP	Santa Cruz	08/04/2025	2-Hermedary(on behalf of the public)	7-Media	[3] Work Place	[4] Contractor	1	contractor. A followup consultations was conducted by the supervision consultant and the conflict of to vietly the new can on such environmental damage was seen of site as claimed. The personal caloring different caloring	IN-Depth Solomons News	News.Media	08/04/2025	Confractor's Sile Manager	08/04/2025	the matter was valued through PSI office in Norlians.	The contractor received the report and will consider the case.	This appression considered and controlled ment with the Art of selegiated the sus & newtowness of carriers as and a selegiated to sus & newtowness of carriers of gold observed. The Art Capitages for misleading the public on the laws.	the lase was resolved on 24/04/205.
11 Sends Prince Appl Male AP Serio Dut 100/0000 2-thermodrey price fall for the public A - Vector Companie of the public A - Vector Companie o	110 Temotu Province	Airport	Male	AP	Santa Cruz	24/04/2025	2-intermediary (on behalf of the public)	4- Verbal complaint	[3] Work Place	[4] Contractor	2	A local of Lafa, Sonta Chur raised a complaint to the contacto concerning its works in financial wave seen picking with of the adopset or control committee. Our occinators to stop workings picking shall at naioby basiches as those are under customary land, not MCA land.	Henry Teti and Daisy Menaga	cto	24/04/2025	Contractor's Site Manager	24/04/2025		The contractor received the report and will advise all workers to refrain from pickings selfs, both within and outside of MCA land.		The issue was resolved on 24/04/2025.
12 Value Prince Road Male AP Note 2405/2025 Affected parent 4 - Verball Completer 1 Ve	111 Temotu Province	Airport	Male	AP	Santa Cruz	09/05/2025	2-infermediary(on behalf of the public)	4 - Verbal Complaint	[3] Assets compensation	(3) Compensation	1	compensated by the Ministry of Communication and Aviation(MCA). Also, call on MCA to consider access fee and environmental damage claim as part of the assets	Henry Tell and Daisy Menaga	CLO and SEAH officers		Director MCA	13/05/2025	The matter was raised through PSI office in Honizora by the supervision engineer on the 13 May 2025.	The GRM was reported to supervion Engineer E.S.S team at site to follow up with the A.P.		hogresing.
13 Western Production Stand Applied Production Stand Applied Applied Production Standard Production	112 Western Province	Road	Male	AP	Noro	24/05/2025	Affected person	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	concerning a drunkard worker (Jurian Kauvaka) who allegedly punched his son for no reason. The concerned worker also created is distribunced in community and private property during working hours.	Mr Homer Buendia	ESS supervisor	09/05/2025	Contractor's Site Manager	24/05/2025		The GRM is recorded for follow up action on the issue raised.	conduct.	The issue was resolved on the 24/05/2025.
	113 Western Province	Road	Male	AP	Noro	24/05/2025	Affected person	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Iwo security officient rolled complaint concerning the nonpopment of their allony because they water under investigation for the mining botheries in the corps. The two security officers were on outly when the liters went mining.	Mr Homer Buendia	ESS supervisor	24/05/2025	Contractor's Sile Manager	24/05/2029	The matter was raised through to the contractor site supervisor	The GRM was reported to supervision Engineer E&S team at site to follow up with the AP.		The issue was resolved on the same day, 24/05/2025.

		1								The CAC secretory wrote a letter (27/04/2025) on helder						The mother was raised to MID. Fais followers in on the		The issue is with MID and still not reproveded to Fristo.	Parahert
	114 Molaita Province Bridges	Male	AP	Bira	27/04/2025	2-intermediary(on behalf of the public)	1-Letter	[3] Work Place	[4] Contractor 1		Mr Abraham Taloina	CAC secretary	24/05/2025	Contractor's Site Manager	27/04/2025	The matter was raised to M.D. Egis followed up on the 25/04/2025.	The GRM was reported to supervision Engineer E&S team at site to follow up with the AP.	follow up.	маличи
	115 Malaîta Province Bridges	Male	AP	Lot2	13/05/2025	2-Intermediary(on behalf of the public)	4 - Verbal Complaint	[3] Work Place	[4] Contractor 1		Ruth Taupiri	ao	27/04/2025	Contractor's Site Manager	13/05/2025	The matter was raised to the contractor -Project Manager.	The GRM was reported to Project Maanger at site to follow up with the AP.	The law is with the contractor to address	Resolved
	116 Malaita Province Bridges	Male	AP	Lof2	13/05/2025	2-intermediary (on behalf of the public)	4 - Verbal Complaint	[3] Work Place	[4] Contractor 1	The locals of Kwariekwa are requesting the contractor work onleveling the ground for the site identified for a church building.	Ruth Taupiri	αo	13/05/2025	Contractor's Site Manager	13/05/2025	The matter was raised to the contractor -Project Manager.	The GRM was reported to Project Maanger at life to follow up with the AP.	The issue is with the contractor to address	Resolved
	117 Malaita Province Bridges	Mole	AP	Lof2	17/05/2025	2-Intermediary (on behalf of the public)	4 - Verbal Complaint	[3] Work Place	[4] Contractor 1		Ruth Taupiri	ao	13/05/2025	Contractor's Site Manager	17/05/2025	The matter was raised to the contractor -Project Manager.	The GRM was reported to Project Maanger at like to follow up with the AP.	The issue is with the contractor to address	Resolverd
	118 Temotu Province Airport	Male	AP	Santa Cruz	09/05/2025	Affected person	4 - Verbal Complaint	[3] Work Place	[4] Contractor 1		Mike Ma and Simpson Mewa	ESS supervisor	17/05/2025	Contractor's Site Manager	29/05/2025	The matter was raised through to the contractor management	PST learned of the grievance (letter) after receiving an ernal from WB on the 20/04/2025.	The contractor representative explained that all NPF payments are diseasy paid and process. They have all the records to verify.	The issue was resolved on the same day.
Part	119 Western Province Road	Male	AP	Noro	11/06/2025	Affected person	6 - Email	[3] Work Place	[] Contruction 1		Mr Homer Buendia	ESS supervisor	29/05/2025	Contractor's Site Manager	11/04/2025		The GRM was reported to supervision Engineer E&S team at site to follow up with the AP.		The supervison engineer feam and the contractor discussed with the AP and confirmed the bus bay will be relocated away from his property access. The issue was resolved on 19/04/2025.
Part	120 Malaita Province Bridges	Male	AP	Lot2-Bira	10/06/2025	2-Intermediary(on behalf of the public)	4 - Verbal Complaint	[3] Work Place	[5] Construction 1		Ruth Taupiri	CTO	11/04/2025	Contractor's Site Manager	10/04/2025		The GRM was reported to supervion Engineer E&S team at site to follow up with the AP.		flesolved.
Part	121 Motalita Province Bridges	Male	AP	Lof1-Kolofe	11/06/2025	2-Intermediary(on behalf of the public)	4 - Verbal Complaint	[3] Work Place	[3] Compensation	The landowner of the landing site at Lot2 raised a complaint regarding the payment as per the agreement with the contractor. The due date for payment already lapse and the AP request contractor for update.	Ruth Taupiri	CLO	10/04/2025	Contractor's Sile Manager	11/04/2025	The matter was raised through to the contractor Manager and supervision engineer.	The GRM was reported to the contractor for followup.	The contractor poid the amount as per the contract.	Resolved.
1	122 Motalita Province Bridges	Male	AP	Lot2-Bira	17/06/2025	2-Intermediary(on behalf of the public)	4 - Verbal Complaint	[3] Work Place	[3] Compensation	A local representative of Bira and Alanua request for finacial support from the contractor to meet sea fare for two village member to travel to Harriana to follow-up with the Bottomodal Cariss.	Ruth Taupiri	CLO	11/04/2025	Contractor's Site Manager	17/04/2025		The GRM was reported to supervision Engineer E&S team at site to follow up with the AP.		Besolved.
Part	123 Malaita Province Bridges	Male	AP	Lot2-Bira and Alarua	24/06/2025	2-Intermediary(on behalf of the public)	1-Letter	[3] Work Place	(3) Compensation (A local representative of Bira and Alarua sent a letter to WB-raising issue of water source contamination and claim of \$80,700 for 6 x 10,000s, water tanks.	Joshua Torenn	PST- NSSS	17/04/2025	Contractor's Site Manager	18/04/2025		The GRM was reported to supervision Engineer E.S.S team at site to follow up and do monitor the water source.	two communities concerned. Also continue to monitor the water source.	
Part	124 Malaita Province Bridges	Male	AP	Lof1-Kolofe	26/06/2025	Affected person	4 - Verbal Complaint	[2] Construction site	[2] Land Access 1	A landowner of the quarry site for Lot1 issued a 'Stop Notice' to the contractor through the DNS & Partners Law	Wendy	Egis-E&S	18/06/2025	Contractor's Site Manager	26/06/2025	The issue was raised to Egis E&S team on the 26/06/2025.	The GRM was reported contractor manager for action on the same rive	The issue was addressed by the contractor and quarry operation was stopped by the contractor Manager	Resolved.
Part	125 Malaita Province Bridges	Male	AP	Lot1-Kolofe	28/06/2025	Affected person	4 - Verbal Complaint	[2] Construction site	[2] Land Access 1	A local of Lot1-Kolofe advise the contractor to not dump	Wendy	Egis-E&S	26/06/2025	Contractor's Site Manager	28/04/2025	The issue was raised to the the contractor on the	The CONTROL of control	The issue was addressed by the contractor and no waste	Resolved.
Part	126 Malaita Province Bridges	Male	AP	Lot1-Kolofe	28/06/2025	2-Intermediary (on behalf of the public)	4 - Verbal Complaint	[2] Construction site	[2] Land Access 1	The waite soil into the tribal land. A local of Lot1 - Kolofe cliamed for ownerthip over the	Wendy	Egis-E&S	28/04/2025	Contractor's Site Manager	28/04/2025	28/06/2025. The issue was raised to the the contractor on the	the same day. The GRM was reported contractor manager for action on	soil disposed at the area of concerned. Contractor Manager is aware and ceased operations at	Resolved.
Part	127 Matata Province Bridges	Male	AP	Lot1-Kolofe	30/06/2025	Affected person	4 - Verbal Complaint	[2] Construction site	Latt on contractor to level his 1	A local of Lot1 - Solote call on the contractor to do his A local worker raised a complaint concerning his contract or house local off without.	Wendy	E&S specialist	28/06/2025	Lorifractors Sile Manager	30/04/2025	The issue was raised to the the confractor on the same day. The issue was raised to the the confractor management on	ine sue was reported contractor manager for decision	Contractor Manager advised the operator to level the Contractor Manager explained the reason for being laid off in the to find declare.	Resolved Resolved
Part	128 Temotu Province Airport	Male	AP	Santa Cruz	13/06/2025	2-Intermediary(on behalf of the public)	4- Verbal complaint	[3] Work Place	[4] Contractor		Simpson		13/04/2025	Contractor's Site Manager	13/04/2025		The contractor to provide update to the worker concerned.	orn is asset to fuel shortage, so the contractor is doing its cost-cutting measures to manage its workers on the available fuel. Fuel expected to to arrive from Horiaraon	
Part	129 Temotu Province Airport	Male	AP	Santa Cruz	14/06/2025	2-Intermediary(on behalf of the public)	4- Verbal complaint	[3] Work Place	[4] Contractor 1	hours.	Simpson	E&S specialist	16/06/2025	Contractor's Site Manager	16/06/2025		The contractor take note of the complaint and will repsond accordingly after discussed will the site supervisors.		Resolved
Part	130 Guadalacanal ARFF	Male	Worker	Horiara	14/07/2023	5 - Worker	4- Verbal complaint	[3] Work Place	[4] Contractor	A local worker raised complaint concerning PPES-his request for new parts was rejected at the warehouse/contractor.	Wendy	E&S specialist	16/07/2025	Contractor's Site Manager	16/07/2025	reported the matter to the the contractor management on	The contractor take note of the complaint and will repsond accordingly.		
Part	131 Guadalacanal ARFF	Male	Worker	Horiara	19/07/2023	5 - Worker	4- Verbal complaint	[3] Work Place	[4] Contractor 1	A local worker raised complaint concerning PPES his request for newsafety boots and was rejected at the warehouse/contractor.	Wendy	E&S specialist	19/07/2025	Contractor's Site Manager	19/06/2025	reported the matter to the the contractor management on the same day for action.	The contractor take note of the complaint and will repsond accordingly.		Pending.
Part	132 Western Province Road	Male	AP	Noro	04/08/2025	Affected person	6 - Email	[3] Work Place	[] Continuction 1	A local of Noro raised a complaint by sending an email to PST concerning its fruit trees that were a cleared by the conflactor for the UKO survey without paying the assets compensation as part the SRAP-RP requirements.	Joseph	NESO	04/08/2025	Contractor's Site Manager	06/08/2025	The issue was reportd to PST via email by the AP.	The contractor take note of the complaint and will stop all work for the COC road.		Pending.
The control of the co	133 Malaîta Province Bridges		AP	Lot1-Kolofe	05/07/2025	Affected person	4- Verbal complaint	[3] Work Place	[4] Contractor		Wendy	E&S specialist	05/07/2025	Contractor's Site Manager	05/07/2025	The issue was reported to PST via monthly report.	The contractor take note of the complaint and will priorities shifting the structure to a secure, safe location before work proceeds.	The structure is located outsides of the ROW and will not be compended. The shifting of structure is solely for safety reasons.	Pending.
In the second control of the second control of the	134 Malaita Province Bridges	Male	AP	Lot1-Kolofe	23/07/2025	Affected person	4-Verbal complaint	[3] Work Place	[4] Contractor 1	Two local warkers raised complaint concerning their alleged nonpayment of over time hours. They calimed their overtime hours not appropriately paid.	Wendy	E&S specialist	23/07/2025	Contractor's Site Manager	23/07/2025	The issue was reported to PST via monthly report.	The supervision consultant take note of the issue and reported to the contractor management for consideration and action.	The contractor management responded that the salary calculation was based on the hours work- as per the daily finished. Contractor management responded that it not happy, better to see the management for a recolculation.	Pending.
In Analy Private Bidge May A J List Bidge May A J L	135 Motalita Province Bridges	Fernale	AP	Lof1-Kolofe	23/07/2025	2-Intermediary(on behalf of the public)	4- Verbal complaint	[3] Work Place	[4] Contractor 1	The nurse in Kolofe raised a complaint to the confractor concerning the blacking of the clinic access road by the confractor-with the construction materials.	Wendy	E&S specialist	23/07/2025	Contractor's Site Manager	23/07/2025	The issue was reported to PST via August monthly report.	The supervision consultant take note of the issue and reported to the contractor management for action.	The contractor responded and removed the construction materials along the clinic road access.	Resolved 23/07/2025.
In Analy Private Bidge May A J List Bidge May A J L		-								Two local tribes calimed over the quarry site of Almon		Project Manoner				The issue was reported to PST via email on the 15 Sentember		The PST discuss the matter with MID for decision from the	Resolved with contractor 08/10/2025, pending court case for
A left of MARINE Bright of Marine Bright A left of MAR	136 Malalta Province Bridges	Malle	AP	Lot2-Bira	15/09/2025	Affected pancin	1- Letfler	[3] Work Place	[4] Contractor 1	8.02 birdigall, The cost had group through local cost way book in Jun 2010 on the Alburg ong on the flacidation for girman right histowership, throwers. But other group in the property of the cost of the cost of the cost with secondary right from the fill, and the fill cost conversity over the query site to the contracts CCCCC. All cost lawage they have Audio groups with of this site, On the cost of the cost of the cost of the cost set of the cost of the cost of the cost set of the cost of the cost of the cost set of the cost of the cost of the cost set of the cost of the cost of the cost set of the cost of the cost of the cost of the cost set of the cost of the cost of the cost set of the cost of the cost of the cost of the cost set of the cost of the cost of the cost of the cost set of the cost of the cost of the cost of the cost set of the cost of the cost of the cost of the cost set of the cost of the cost of the cost of the cost set of the cost of the cost of the cost of the cost set of the cost of the cost of the cost of the cost set of the cost of the cost of the cost set of the cost of the cost of the cost set of the cost of the cost of the cost set of the cost of the cost set of the cost of the cost set of the	Liu Baodong	ccscc	24/07/2025	Confractor's Sile Manager	15/09/2025	2229	The approion consistent take note of the lass and reported to PET for advise. PET forwarded the mother to MD, and MD forwards Althomy Central office on \$110,2005 for advise.	document provided by both profes, the case site of privileg varieties the control of the control of privileg varieties the control of control of organization states the control of exhauction to proceed.	local parties.
A Left 0x400000000000000000000000000000000000	137 Malaita Province Birknes		AP	Loff	01/08/2025	Affected person	4- Verbal complain!	[3] Work Place	[4] Contractor	Workersof Lot1 raised complaints concerning salary scale and lack of contractors for workers.	Wendy	E&S specialist	01/08/2025	Contractor's Site Manoner	01/08/2025	The issue was forwarded to the contractor mangement for consideration and action	The supervision consultant take note of the issue and	The contractor responded and adjusted the salary of concerned workers and the contracts were signed.	Resolved 04Aug2025.
And the fine		1										E&S specialist		-		The issue was forwarded to the contractor mangement for			Resolved 06Aug2025.
A social COCC close of genomes in least of the search country to be seen control of the search country to search country to be seen control of the search country to be seen control of the search country to search country to search country to search country to search to be control to management for control to search to	138 Malaita Province Bridges		AP	Loff	04/08/2025	2-Intermediary (on behalf of the public)	4- Verbal complaint	[3] Work Place	[4] Contractor 1		Wendy	E&S speninfel	06/08/2025	Contractor's Site Manager	04/08/2025		reported to the contractor management for action.		Bisolved 255ant2025
GS congaring dated the inflicted trapped and the inflicted trapped dated to the inflicted trapped dated to the inflicted trapped dated to the inflicted trapped dated to the inflicted trapped dated the inflicted trapped dated to the inflicted trapped dated to the inflicted trapped dated the inflicted trapped dated trapped dated the inflicted trapped dated dat	139 Malaita Province Bridges		AP	Loff	11/08/2025	Affected person	4- Verbal complaint	[3] Work Place	[4] Contractor	snop.	Wendy		11/08/2025	Contractor's Site Manager	11/08/2025	Consideration and Control	The supervision consultant take note of the issue and reported to the contractor management for action.	·	and middle of Malach
GS comparing date of the rifles of the property of the contraction management for contraction manageme	140 Molaita Province Bridges		AP	Lof2	11/08/2025	2-Intermediary(on behalf of the public)	4- Verbal complaint	[3] Work Place	[4] Contractor	A worker of CCECC raised a grievance on behalf of the community-concerning the ecological disciplions to the mangrovish habilital caused by the steel culverts used in the bridge construction	Wendy	E&S specialist	11/08/2025	Contractor's Site Manager	11/08/2025		The supervion consultant take note of the issue and reported to the contractor management for action.		Pinding.
A Lac 12 12/8/2020 Affected person 4 Vehicla Complaint ID (Work Proce In September 2014) Affected person 4 Vehicla Complaint ID (Work Proce ID 12/8/2025) Affected person 4 Vehicla Complaint ID (Work Proce ID 12/8/2025) Contractor's See Amongs 12/8/2025 Contrac	141 Molaita Province Bridges		AP	Loft	11/08/2025	Affected person	7- GRS- World Bank	[3] Work Place	[4] Contractor	A local of Kolofe registered a grisworae through the WB GRS-complaining about the affected stop. Cost-U-Less that have been affected by the bridge contraction. Also raised the issue of safety and called an the contractor to support the owner shifted the structure to a new site.	Naoki	ITL-WB	03/09/2025	PST and EGIS Safeguards Team			The supervision consultant take note of the issue and reported to the contractor management for action.	The contractor paid 50% of the total (\$80\$30,000) to the AP on 24/09/25. The remaining to be paid at a later date.	Progressing.
	142 Malaita Province Bridges		AP	Lof2	12/08/2025	Affected person	4- Verbal complaint	[3] Work Place	[4] Contractor 1	A local of Lot2 bridges raises a complaint about dust from passing project vehicles.	Wendy	E&S specialist	12/08/2025	Contractor's Site Manager	12/08/2025	The issue was forwarded to the confractor mangement for consideration and action	The supervision consultant take note of the issue and reported to the contractor management for action.	The contractor is yell to respond to this grievance	Resolved 12Aug2025.

143	Western Province	Road	Male	AP	Naro	07/08/2025	Affected person	4- Verbal complaint	[3] Work Place	[S] Construction 1	A local of Noro (Baru Road) reised a complaint concerning the outlet of the drainage in his property, concerned that roadicide debris will be washed into his property during periods of heavy rain.	Wendy	E&S specialist	07/08/2025 Contractor's Site Manager	The issue was forwarded to the contractor mangement for 07/08/2025	The supervision consultant take note of the issue and advise the contractor management for action.	The contractor responded with the implementation of mitigation measures to control debris from entering the property by installing a net of the exist/opening of the drainage.	The issue was resolved 8 Aug2025.
144	Western Province	e Road	Male	AP	Naro	19/08/2025	Affected person	4- Verbal complaint	[3] Work Place	[5] Construction 1	A local of Noro (Fergusion Road) raised a complaint concerning the survey marks for the drainage outlet in his property, concerned that roadiske debts will be washed into his property during periods of heavy rain.	Wendy	E&S specialist	19/08/2025 Contractor's Site Manager	The issue was forwarded to the contractor mangement for 19/08/2025 consideration and action.	The supervision consultant and the contractor E&S feam take note of the issue and consulted the AP concerning the proposed drainage.	The contractor responded with the mitigation measures- the drainage will not enter the property as per the survey marks.	The issue was resolved 20 Aug 2025.
145	Western Province	e Road	Male	Workers	Noro	01/09/2025	Affected workers	1- Letter	[3] Work Place	[S] Construction 1	Ten (10) tocal workers raised complaint concerning their employment status, including late lunch break, issue with their overtime rate, and termionation of contract without warning.	Wendy	E&S specialist	19/08/2025 Confractor's Site Manager	This issue was forwarded to the contractor mangement for consideration and action. 01/09/2025	The supervision consultant advises the contractor of the issue and to address the letter received from the 10 x workers.	The contractor responded and scehduled a meeeting with the workers concorned on the \$109,025. The contractor to provide evidence of the popilips to the workers and will pay I morth notice to the workers terminated.	The issue was resolved on 9 Sept2025.
146	Western Province	e Road	Male	AP	Noro	31/08/2025	Affected person	4- Verbal complaint	[3] Work Place	[5] Construction 1	A local of Noro (Fergusion Road) raised a complaint to the Supervision consultant engineer, stated the contractor stored wattle oil and branches of trees from road chearance in his property. Also gravel stockpile placed in his area.	Wendy	E&S specialist	19/08/2025 Contractor's Sile Manager	The issue was forwarded to the contractor mangement for consideration and action. 01/09/2025	The supervision consultant advises the contractor of the issue and to consult the AP and remove the materials stored in his property.	The contractor responded deployd a loader and an excavator to clear the area. The waste oil drums, tree branches and the gravel stockpiled were remeoved by the contractor on the 1/09/2025.	The issue was resolved on 1/9/2025
147	Temotu Province	a Airport	l Male	AP	Santa Cruz	14/07/2025	Affected person	4- Verbal complaint	[3] Work Place	[3] Compensation	The tree owners of Neta point raised complaint on the raise of trees to be compensated using the MAL rate is too low. They request MCA to consider the rate concerning the fruit trees are their livelihoods.	Joyáe	E&S specialist	14/07/2025 MCA, PST and EGS Safeguards Team	The issue was forwarded to MCA for consideration. 14/07/2025	The supervision consultant and the contractor advises the APs that the MCA is responsible for assets compensation and the artie will be determined by MCA, not contractor.	The bees at Neta point will not be cleared as initially marked.	Progressing.
148	Tematu Province	Airport	1 Male	AP	Santa Cruz	15/07/2025	2-Intermediary (on behalf of the public)	4- Verbal complaint	[3] Work Place	[] Contraction 1	A local of Lata raised on issue of recruitment, now that airport is progressing to its peak construction phase.	Jayáe	E&S specialist	15/07/2025 MCA, PST and EGIS Safeguards Team	The issue was forwarded to the contractor for consideration. 14/07/2025	The contractor responded by recruiting newlocals in construction and also traffic wardens.	Newwarkers engaged.	The Issue was resolved 18 July 2025.
149	Tematu Province	a Airport	1 Male	AP	Santa Cruz	22/08/2025	Affected person	1-Letter	[2] Construction Site	[2] Land access	A group of landowners raised a complaint through a letter- stating the contractor had mapped outside of the controller of the easiliers second and claimed comepniation if the construction proceeds outside of the MCA land.	Jayáe	E&S specialist	22/08/2025 MCA, PST and EGS Safeguards Team	The issue was forwarded to the supervision consultant and the confractor for consideration. 22/08/2025	The contractor called a meeting with the APs and the Termbut Provincial Government on the 27(88)/2025 and clarified that the work will not go outside of the MCA land boundary. The one the locals observed is just a mapping pieg.	The Landowners noted the miuralistratording on the survey markings. Spervision consultant advises that any land matters will have to be deal with MCA, not contractor.	The issue was resolved 26,08/2025.
150	Tematu Province	a Airport	l Male	AP	Santa Cruz	25/08/2025	Affected person	4- Verbal complaint	[2] Construction Site	[2] Land access 1	A local of Lafa raised a complaint to the controctor concerning the noise from the machines crusting the rocks fro the crusher during the right. Surrounding community members cannot sleep because of the noise.	Joyáe	E&S specialist	25/08/2025 Contractor's Site Manager	The issue was forwarded to the supervision consultant and the confractor for consideration. 25/08/2025	The supervision consultant advises the contractor to consider the noise generated in the night shift works.	The contractor take note and stopped the cruthing of rocks in the night.	The issue was resolved/25/08/2025.
151	Guedelacanal	ARFF	Male	Worker	Horiara	15/09/20253	5 - Worker	4- Verbal complaint	[3] Work Place	[4] Contractor 1	A local worker raised a complaint to the CLO that he has been employed as a general work for 8 months already. He submitted his application to the management for a job under electrical, as he is graduated with certificate in Electrical.	Allan Tonafalea	cio	15/09/2025 Confractor's Site Manager	The issue was forwarded to the confractor administration for consideration. 15/09/2025	The contractor take note of the grievance.	The contractor explained to the concerned worker that only general workers required at the moment, no job under electrical is available. Will advise if the need arises.	The issue was resolved on the 16/09/2025
152	Malaita Province	a Bridger	s	AP	Lof1	15/09/2025	Affected person	4- Verbal complaint	[3] Work Place	[4] Contractor 1	A local worker of Lot1, engaged as a security officer taised a complaint concurring his salary dieduction as related to the kitchen frieff case.	Wendy	E&S specialist	15/09/2025 Contractor's Site Manager	The issue was forwarded to the contractor administration for consideration. 15/09/2025	The contractor take note of the grievance.	The contractor explained to the concerned worker that as a security efficer, he is responsible for providing security for the contractor, but he failed to protect the compand, plus he did not reported the incident on time.	The issue was resolved on the 16703/2025
153	Guadalacanal	ACB		Worker	Haniara	15/09/20253	2-intermediary (on behalf of the public)	4- Verbal complaint	[3] Work Place	[4] Contractor 1	A community member of the community adjacent to the contractor's comp roised a complaint concerning the stagnant water from a drainage in the contractors camp which emitted bad adour.	Wendy	E&S specialist	15/09/2025 Contractor's Comp Manager	The issue was forwarded to the confractor management for confideration. 15/09/2025	The contractor advised the camp and Maintenance team to rectify the stagnant water issue.	The contractor workers cleaned the drainage and allow the water to flow.	The issue was resolved on the 16709/2025
154	Guadalacanal	ACB		Worker	Horiara	15/09/20253	2-intermediary (on behalf of the public)	4- Verbal complaint	[3] Work Place	[4] Contractor 1	A local of the Datgro Residence raised a compliant of dust along the access road caused by contractor machines.	Wendy	E&S specialist	15/09/2025 Contractor's Manager	The issue was forwarded to the contractor management 15/09/2025 for mitigation measures.	The contractor advised the operator of the water tank to spray the road at least $2 \times times/week$.	through the use of water truck.	Ongoing
155	Guadalacanal	ACB		Worker	Horiara	29/09/20253	5 - Worker	4- Verbal complaint	[3] Work Place	[4] Contractor 1	A local raised complaint for not providig timesheets to properly record the hours of work.	Wendy	E&S specialist	29/09/2025 Contractor's Manager	29/09/2025 The issue was forwarded to the contractor management for consideration.	The contractor take note of the grievance.	The contractor provide the timesheet that record the clock in/clock out for workers.	The issue was resolved on the 30/09/2025