SIRAF	2 GRM REGI	STRY																			
	A. General Inform	nation	B. Complained B. D. D. D. D. Complained B. D. D. D. D. Complained B. D. D. D. Complained B. D. D. D. D. Complained B. D. D. D. D. Complained B. D. D. D. D. D. Complained B. D. D. D. D. Complained B. D. D. D. D. Complained B. D. D. D. D. D. D. Complained B. D.							12 Sout Description of the Broblem (Insue/Concern (Bit should											
		2. Infrastructure	1 Gender				Type or companion: [1] Asserse remot(s): [2] Infermediary (onbehalf of the AF); [3] Chi Organization (Church or small groups); [4] Service Opposite (in organization thinks)	Grievance: [1] Letter; [2] Phone Call; [3] Verbal Complaint; [4]	problem/issue specified in the complaint [1] Village; [2	[2] Land Access [3] Compensation [4] Contractor [5] Construction [4]	to [1]Contractor,	Include person/agency responsible for causing the problem: [1] Project implementing agency; [2] Affect Parties; [3] Service	13. Details of the Pe	rson who received t	he Complaint	14. Details of who will be respo complain	at		15. Actions taken by the Receiving Office		1
No	1. Province	Type (Road, Airport or Bridges)	(Male or Female	4. Occupiation	S. Locolion Address	4. Received Date	Service Organization (Local Gount Institution): [3] Others, Specify	Suggestion Sox [3] Fax [4] Email: [7] Others, Specify	Construction Site; [3] Others Specify	Resettlement Site; [7] Others, Specify	[4] MID/MCA	delivery agencies; [4] Local political authority; [3] Chill Organizations; [4] Funding Agencies;	13.1. Nome	13.2. Position	13.3.Date	14.1. Position	14.2. Date forwarder to Focal Person	f 15.1. Action 1: including the Date	15.2 Action 2 including the Date	15.3. Action 2: Including the Date	14. Final Resolution
1	Guadalacanal	Airport	Male	Worker	Honiara	19/08/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Requesting proper Security House	Allan Tonafalea	CLO	20/08/2023	Contractor's HSE Manager	20/08/2024	Discussed with Safeguards supervisor, HSE Manager 21st September 2023	Discussed with Project Manager and Office Administrator on 22nd October 2023		Informed complainant that a security hut will be constructed in Ocotober 2023.
2	Guadalacanal	Airport	Male	Worker	Horiara	19/08/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Request changes to Lunch	Allan Tonafalea	CLO	20/08/2023	Contractor's HSE Manager	20/08/2024	Discussed with Safeguards supervisor: HSE Manager on 21st September.	Discussed with Project Manager and Office Administrator		By 1st October 2023, workers lunch changed. Beschart by 15th Sentember 2024: Commissioned and workers.
3	Guadalacanal	Airport	Male	Worker	Horiara	15/09/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request Wage on time	Allan Tonafalea	CLO	15/09/2023	Contractor's Admin	15/09/2023	Discussed with Safeguards supervisor	Discussed with Project Manager and Office Administrator		Basolved by 15th Sephember 2024: Complainant and workers were informed that vagues or salary will be paid 1-2 days after fine-acards are sorted due to fine talkent to acticulate hous of Basolved by 15th Sephember 2024: Complainant and workers
4	Guadalacanal	Airport	Male	Worker	Horiara	15/09/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request Wage on time	Allan Tonafalea	CLO	15/09/2023	Contractor's Admin	15/09/2023	Discussed with Safeguards supervisor	Discussed with Project Manager and Office Administrator		issacrived by completement acceleration and received with ware informed that wages or solarly will be paid 1-2 days after firecords are sorted due to time taken to calcuable hours of works.
5	Guadalacanal	Airport Airport	Male	Worker	Horiara	15/09/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request proper lunch	Allan Tonafalea Allan Tonafalea	CTO	15/09/2023	Contractor's HSE Manager & Contractor's Admin	15/09/2023	Discussed with Safeguards Supervisor on the same day.	Discussed with Administration Officer.		Resolved in October 2023. Resolved by 15th September 2024: Complainant and workers
	Guadalacanal		Male	Worker	Horiara		5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request Wage on time			15/09/2023	CLO	15/09/2023	CLO discussed with HSE Manager and Admin	Discussed with Sofeguards Supervisor	Discussed with Administration Officer	Resolved by 15th September 2024: Comptainant and workers were informed that wages or salary will be paid 1-2 days after Resolved in October 2023.
7 8	Guadalacanal	Airport Airport	Male Male	Worker	Honiara Honiara	15/09/2023	5 - Worker 5 - Worker	3 - Verbal Complaint 3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request change to lunch Request Wage on time	Allan Tonafalea Allan Tonafalea	CTO	15/09/2023	Contractor's HSE Manager & Contractor's Admin Contractor's HSE Manager & Contractor's Admin	15/09/2023	CLO discussed with HSE Manager and Admin CLO discussed with HSE Manager and Admin	Discussed with Safeguards Supervisor Discussed with Safeguards Supervisor	Discussed with Administration Officer Discussed with Administration Officer	Basolved by 15th September 2004: Complainant and workers were informed that wages or salary will be paid 1-2 days after freecords are sorted due to firms taken to calcuadte hours of
	Condition	Airport	Male	Worker	Horiara	15/09/2023	5-Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor		Request food change	Allan Tonafalea	CLO	15/09/2023	& Contractor's Admin Contractor's HSE Manager & Contractor's Admin	15/09/2023	CLO discussed with HSE Manager and Admin	Discussed with Safeguards Supervisor	Discussed with Administration Officer	works. Resolved in October 2023.
É	GLGGGG G								[3] Work Place				Allan Tonafalea								Basolved by I 5th September 2004: Complainant and workers were informed that wages or salary will be paid 1-2 days after fine-cords are sorted due to firms taken to calcuadte hours of
10	Guadalacanal	Airport	Male	Worker	Horiara	15/09/2023	5 - Worker	3 - Verbal Complaint		[4] Contractor	1	Complaint Wage delay		CIO	15/09/2023	Contractor's HSE Manager & Contractor's Admin	15/09/2023	CLO discussed with HSE Manager and Admin	Discussed with Sofeguards Supervisor	Discussed with Administration Officer	firmeconds are sorted due to time taken to calcuable hours of works. Resolved in October 2023.
11	Guadalacanal	Airport	Male	Worker	Honiara	15/09/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	complaint lunch	Allan Tonafalea		15/09/2023	& Contractor's Admin	15/09/2023	Discussed with CLO	Discussed with Safeguards Supervisor	Discussed with Administration Officer	Complainant is informed that the rate is \$10/hr and will increase
12	Guadalacanal	Airport	Male	Worker	Horiara	15/09/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	query operators rate	Allan Tonafalea	CLO	15/09/2023	Contractor's HSE Manager & Contractor's Admin	15/09/2023	Discussed with CLO	Discussed with Sofeguards Supervisor	Discussed with Administration Officer	after probation period. Besolved by 15th September 2024: Complainant and workers were informed that works or rather will be not if 1.2 days ofter
13	Guadalacanal	Airport	Male	Worker	Honiara	15/09/2023	5 - Worker	3 - Verbal Complaint	(3) Work Place	[4] Contractor	1	complaint pay delay	Allan Tonafalea	CTO	15/09/2023	& Contractor's Admin	15/09/2023	Discussed with CLO	Discussed with Sofeguards Supervisor	Discussed with Supervisor	were informed that wages or salary will be paid 1-2 days after fine-cords are sorted due to firme taken to calcuafte hours of works.
14	Guadalacanal	Airport	Male	Worker	Honiara	15/09/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	complaint Excavator operator for carelers behaviour	AllanTonafalea	CLO	15/09/2023	Contractor's HSE Manager & Contractor's Admin	15/09/2023	Discussed with CLO	Discussed with Sofe guards Supervisor		Tom Remind operator on safety of Workers.
15	Guadalacanal	Airport	Male	Worker	Honiara	26/09/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Query firmscord	Tom Jia	Safeguards Supervisor Contractor	26/09/2023	& Contractor's Admin	26/09/2023	Discussed with Safeguards Supervisor	Discussed with Administration Officer.		Resolved 2nd October 2023
16	Guadalacanal	Airport	Male	Worker	Honiara	11/10/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Query employment contracts -3months worked	Tom Jia	Safeguards Supervisor Contractor	11/10/2023	Contractor's HSE Manager & Contractor's Admin	12/10/2023	Discussed with CLO	Discussed with Sofeguards Supervisor	Discussed with Administration Officer	Resolved on 30th October 2023
17	Guadalacanal	Airport	Male	Worker	Horiara	11/10/2023	5 - Worker	4 - Suggestion Box	(3) Work Place	[4] Contractor	1	Query employment contracts -3months worked	Tom Jia	Safeguards Supervisor Contractor	11/10/2023	& Contractor's HSE Manager & Contractor's Admin	12/10/2023	Discussed with CLO	Discussed with Sofeguards Supervisor Discussed with Sofeguards Supervisor	Discussed with Administration Officer Discussed with Administration Officer	Resolved on 30th October 2024 Resolved on 30th October 2025
18	Guadalacanal	Airport	Male	Worker	Horiara	11/10/2023	5 - Worker	4 - Suggestion Box		1,4	1	Query employment contracts-3months worked		Safeguards Supervisor	11/10/2023	& Contractor's HSE Manager & Contractor's Admin	12/10/2023		Discussed with Safeguards Supervisor	Discussed with Administration Officer	
19	Guadalacanal	Airport Airport	Male Male	Worker	Horiara Horiara	31/10/2023	5 - Worker 5 - Worker	4 - Suggestion Box 4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Query first Aid kit & health officer tisse with PPE replacement.	Allan Tonafalea	cro	31/11/2023	Officer CLO & Health and Safety	31/10/2023	Discussed with CLO and OHS Officer Discussed with CLO & OHS Officer	Discussed with Safequards Supervisor		Resolved on 31st October 2023 Resolved on 10th November 2023
20	Guadalacanal	-									-					Officer					Resolved on 10th November 2023: CRCEG will pay all NPF contributions once workers documents are completed.
21	Guadalacanal	Airport Airport	Male	Worker	Horiara Horiara	07/11/2023	5 - Worker 5 - Worker	4 - Suggestion Box 4 - Suggestion Box	[3] Work Place	[4] Contractor	1	NPF Contributions and Salary Rates Request for rate increase after working for 3 months.	Allan Tonafalea Allan Tonafalea	CTO	08/11/2023	Contractor's Admin	08/11/2023	Discussed with CLO Discussed with CLO	Discussed with Administration Officer. Discussed with Administration Officer.		Resolved on 8th November 2023: Rates change depends on
23	Guadalacanal	Airport	Male	Worker	Horiara	08/11/2023	5-Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Safety boots – not issued.	Allan Tonafalea	cro	08/11/2023	Health and Safety Officer and HSE Manager	08/11/2023	Discussed with CLO	Discussed with CLO and Ott Officer	Discussed with Safeguards Supervisor	supervisors evaluations and discretion. Resolved on 14th November 2023
24	Guadalacanal	Airport	Male	Worker	Horiara	10/11/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	- 1	Night shift - payment rates not fair.	Allan Tonafalea	CLO	11/11/2023	Contractor's HSE Manager	11/11/2023	Discussed with CLO	Discussed with Safeguards Supervisor		Resolve on 14th November 2023
25	Guadalacanal	Airport		Worker	Horiara	17/11/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor		Long working hours and outstanding pay.	Allan Tonafalea	CLO	17/11/2023	CLO & Health and Safety Officer CLO & Health and Safety	17/11/2023	Discussed with CLO	Discussed with Safeguards Supervisor	Discussed with Administration Officer & Project Manager	Resolved on 17th November 2023
26	Guadalacanal	Airport		Worker	Horiara	17/11/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	- 1	Query on 20% fax deduction.	Allan Tonafalea	CLO Safeauards	17/11/2023	Officer	17/11/2023	Discussed with CLO	Discussed with Safeguards Supervisor	Discussed with Administration Officer	Resolved on 18th November 2023
27	Guadalacanal	Airport	Male	Worker	Horiara	17/11/2023	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Unifair Dismissal	Jaysie & Wendy	Officers (Egis- Azimuth)	17/11/2023	CLO & Health and Safety Officer	18/11/2023	Discussed with CLO & SE Safeguards	Discussed with Safeguards Supervisor	Discussed with Works Supervisor & Administration Officer	Resolved on 21st November 2023
28	Guadalacanal	Airport	Male	Worker	Horiara	17/11/2023	5 - Worker	4-Suggestion Box	[3] Work Place	[4] Contractor	1	Unfair Dismissal	Jaysie & Wendy	Safeguards Officers (Egis- Azimuth)	17/11/2023	CLO & Health and Safety Officer	18/11/2023	Discussed with CLO & SE Safeguards	Discussed with Safeguards Supervisor	Discussed with Works Supervisor & Administration Officer	Resolved on 21st November 2023
29	Guadalacanal	Airport	Male	Worker	Horiara	17/11/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	capalid overfilms, solarly robs, diffy discenses, dunger discenses, solarly goos, no real funch, transportation, working night robs and working 6 morths	AllanTonafalea	сıo	17/11/2023	CLO & Health and Safety Officer	18/11/2023	Discussed with CLO & Staffeguords	Discussed with Administration Officer.	Discussed with Works Supervisor, Administration Officer and Project Montager	teached in Zind November 2022. Aloneal workers overhier a discretion, diffy and prediscretion confidence of discretion, diffy and prediscretion confidence (point collegary of works) days. Alone discretion confidence of work of a more play discrete from rander days and such as the second of the collegary of works and be willing and healthy for such works, right works are provided with horseport for parks and export, right more from frontiffs are workshold by their supervision and recommended for increase of pay or not.
30	Guadalacanal	Airport	Male	Worker	Horiara	19/12/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request transport to pickup day workers.	Allan Tonafalea	CLO	20/12/2023	Transport Supervisor	20/12/2023	Discussed with CLO	Discussed with Transport Supervisor		Clased 21st December 2023: Transport will do pickup for right workers at 4pm and dropoff at 5-6am. For dayworkers pick up will be at 6am and dropoff at 6pm.
31	Guadalacanal	Airport	Male	Worker	Horiara	19/12/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request rate changes	Allan Tonafalea	CLO	20/12/2023	Fernando and Mr. Bib	20/12/203	Discussed with CLO	Discussed with Administration Officer.	Discussed with Administration Officer and Project Manager	Closed on 22nd December 2023: Rate changes involves spervior evaluations of each worker and mangement discretion. Closed on 21st December 2023: Supervisor will assess type of
32	Guadalacanal	Airport	Male	Worker	Horiara	19/12/2023	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request for danger and dirty allowance and transport for workers	Allan Tonafalea	CLO	20/12/2023	Contractor's Admin	20/12/203	Discussed with CLO	Discussed with safeguards safety supervisor	Discussed with Administration Officer and Project Manager	work done by workers and give names to management consideration, and transport to pickup day workers at 6am and strength of 60m.
33	Guadalacanal	Airport	Male	Worker	Horiara	15/01/2024	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request for transport to pickup daylime workers.	Allan Tonafalea	CLO	15/01/2024	Contractor's Admin	15/01/2024	Discussed with CLO	Discussed with Transport Supervisor		Coised on 16th January 2024: Transport will pick up night workers at 4pm and diopotif at 5-6am, and for day workers transport will pick up at 6am and drop off at 4pm.
34	Guadalacanal	Airport	Male	Worker	Horiara	15/01/2024	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Query on rate changes.	Allan Tonafalea	Cro	15/01/2024	Contractor's Admin	15/01/2024	Discussed with CLO.	Discussed with Administration Officer.		Closed on 1,6th January 2024; Rate will be increased upon supervisors evaluation and discretion. Closed on 20th January 2024; All drivers and workers must repo
35	Guadalacanal	Airport	Male	Worker	Horiara	15/01/2024	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Repayment of punctured semitralier tyre.	Allan Tonafalea	CTO	15/01/2024	Fernando	15/01/2024	Discussed with CLO	Discussed with Administration Officer	Discussed with Administration Officer, Project Manager, Transport Supervisor and SE.	any incidents to responsible supervisors within 24hrs andy workers found to be negligent of their duties will be penalised.
36	Guadalacanal	Airport	Male	Worker	Horiara	17/01/2024	5 - Worker	3 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Supervisor did not sign timecard.	Allan Tonafalea	CTO	18/01/2024	Contractor's Admin & Work Supervisor	18/01/2024	Discussed with CLO	Discussed with Administration Officer and Work Supervisor	Discussed with Project Manager	Closed on 21st January 2024: If workers are obsent or not working their conds will not be signed by their supervisor. Complainant was pold his outstanding pay.
37	Guadalacanal	Airport	Moles	Worker	Horiara	28/01/2024	5 - Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Security guards requested rates be increased.	Allan Tonafalea	CLO	29/01/2024	Contractor's Admin	29/01/2024	Discussed with CLO	Discussed with Administration Officer		Closed on 30th January 2024: Rates shall be increased upon approval of the Administration and Management. Closed 31st January 2024: Type of works done will be assessed.
38	Guadalacanal	Airport	Male	Worker	Horiara	29/01/2024	5 - Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request for rate increase, dirty and danger allowance for arphalt workers and paid 3ths of days not working.	Allan Tonafalea	CLO	30/01/2024	Contractor's Admin	30//01/2024	Discussed with CLO	Discussed with Administration Officer	Discussed with Project Manager and Administration.	by supervisors and give names for management consideration. When bad weather and no works all workers are paid 2hrs.
39	Guadalacanal	Airport	Male	Worker	Horiara	30/01/2024	5 - Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Request for rate increase, dirty and danger allowance for aphalf workers.	Allan Tonafalea	CLO	30/01/2024	Contractor's Admin	30/01/2024	Discussed with CLO	Discussed with Administration Officer		Closed 31st January 2024. Rate increase is the management discretion: Type of works done will be assessed by supervisors and give names for management consideration.
40	Guadalacanal	Airport	Male	Worker	Horiara	27/02/2024	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Request fair distribution of work hours for driver during night works	Allan Tonafalea	CLO	28/02/2023	Works Supervisor	28/02/2024	Discussed with CLO	Discussed with Administration Officer.	Discussed with Works Supervisors	Besolved on 1st March 2023: Advice by Admin for suspension of works from 28th Feb to 4th March is temporary and work will resume after 4th March 2024.
41	Guadalacanal	Airport	Male	Worker	Horiara	27/02/2024	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	- 1	Request supervisor /admin to sort out work hours	AllanTonafalea	CLO	27/02/2024	Works Supervisor	27/02/2024	Discussed with CLO	Discussed with Administration Officer.	Discussed with Works Supervisor	Resolve on 28th Feb 2024: Supervisors are responsible for workers time card and record hours worked.

42	Guadalaco	anal Airpor	rt Male	Worker	Horiara	27/02/2024	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	wants to know his employment status after a week absent due to litness.	Allan Tonafalea	CIO	28/02/2024	Contractor's Admin	28/02/2024	Discussed with CLO	Discussed with Administration Officer.	Discussed with Works Supervisor & Administration Officer	Resolved on 4th March 2024: Complainant was informed that on medical grounds workers can be terminated if the condition affects higher performances.
43	Guadalaco	anal Airpor	rt Male	Worker	Horiara	28/02/2024	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Comptaint his supervisor did not sign his time card for work 27th/28th February 2024	Allan Tonafalea	CLO	28/02/2024	Contractor's Admin	28/02/2024	Discussed with CLO	Discussed with Safeguards Supervisor	Discussed with Works Supervisor & Administration Officer	Resolved on 4th March 2024; All workers are advised that should they encounter any issue with timecard to report directly to Dyson, Amas, Allen CLO and Fernando (Admin)
44	Guadalacc	anal Airpor			Honiara	14/03/2024	5 - Worker	4-Suggestion Box	[3] Work Place	[4] Contractor	1	2/thy28th Natrucky 2024 Raised complaint regarding his termination	AllanTonafalka	CLO	16/03/2024	Contractor's Admin	17/03/2024	Discussed with CLO	Discussed with Works Supervisor and Administration Officer	Discussed with SE Safe-goards Officers	Dyon, Amon, Allen CLC and hermando (Acamy) standard on Su April 2014 kr. Rh on suinformed find of CICSG all when and machine operation has a checklist to complete basters and offset advine; It is part of it their responsibility to check and negligence of duity on the part of the operator and when for more than one time they comb e terminated, thowever, Mr. Rho is settlited to layoff payment as the had worsted for over demonths.
45	Guadalaco	anal Airpor	rf Male	Worker	Honiara	05/03/2024	5 - Worker	4 - Suggestion Box	[3] Work Place	[4] Contractor	1	Vehicle operators and general workers complaint why no work from 28th February to March 7th	AllanTonafalea	cto	05/03/2024	Contractor's Admin & Site Supervisor	05/03/2024	Discuss with CLO	Discussed with Administration Officer	Discussed with Works Supervisor & SE Sofeguards Team	Resolved on Alh March 2024: Workers are reminded to follow management instructions to avoid confusion.
46	Western Prov	vince Road	3 Male	Private Business Owne	Honiara	05/03/2024	18.2-Land Interested Party	1-Letter	[3] Contractor's Laydown Site	[2] Land Access	1	2 - Affected parties: Tresposs into interested Land at Noro,	Sichard Farrell	International Project Manager		EGB/AZIMUTH Safeguards Team and PST Safeguards Team	05/03/2024	PSI and DSC meet with the complainant and this laywer regarding the letter been submitted. Following were discussed; (E) Laise with the control for the land arrangement; (i) Do an Molt and the parties to signs as that diagreed action in seconded and to action accordingly. Meet with the confloction, and mention the agreed action discussed with the power and Completionar. 7(30):2004	DSC sent on emosi to CDL regarding the legal ownership of the inferented land, affacting the letter PAB Developmen ladged and seeks clarification. CoL replied via email, that the land is still under CDL, and stated that the lands still under CDL 7/03/2024	Followup phone calls were made by the Egis-At learn to the larger reproduction response and an ernal was sent to responsed on Pin April 2024 that the issue will be actioned in court CCECC was advised to vacate the site on 10th April 2024.	Resolved on 27th August 2024. Commissioner of Londs email Pail development lowyer Mr Soliki of IR Legal procellitorer concerning the TS South-Col notice of the Lond processin question. Altoney General (AC) davice sent 10 Col on the 8th MAY 2024 Maren on the high cost in large and for the Terforcement order. Col othis project and contractor to proceed with the education.
47	Tematu Provi	vince Airpor	rt Mole	Khau Family Rep	Honiara	19/02/2024	1-Affected Party	7 - Solomon Star	[2] Construction Site	[2] Land Access	4-MCA	Article in newspaper stating ownership of land and unfair distribution of monetary benefits.	Jaysie	EGIS/AZIMUTH Social Safeguards		PST and EGIS Safeguards Team	19/02/2024	Collected land title from MLHS and confirmed that the PE title hader is the MLHS Cot. for and oribehalf of the Government. This will be discussed with the complainant during the next site visit to Santa Cruz.	Land Title confirmed wit the Cot. From the previous site vis in May, the complainant do not showup to close out the case.	The complainant no longer have interest in the case, knowing the land little is CoL.	This will be discussed with the complainant during the next site visit to Santa Cruz. The AP did not hum up to close out the case.
48	Western Prov	vince Road	d Fernal	e Worker	Noro	01/07/2024	5 - Worker	4 - Verbal Complaint	[3] Work Place	[7] Sanitation	1	No separate toilets for female workers	Meshack Kasa	CLO	01/07/2024	Contractor's HSE Manager	01/07/2024	CLO discussed with contactor's Admin	Discussed with Project Manager and Office Administrator	The complainant was informed that the matter was discussed fro action.	The issue was discussed and the contractor manargement granted approval for the consruction of separate female tailet. The case is now solved.
49	Western Prov	vince Road	d Fernal	e Worker	Noro	05/07/2024	5 - Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	No contract signed with contractor since joined. One month already passed.	Meshack Kasa	CLO	05/07/2024	Contractor's Admin	05/07/2024	CLO discussed with confactor's Admin	Discussed with Project Manager and Office Administrator	The complainant was informed that the matter was discussed for action.	The issued was discussed and the records shown that the worker do signed an agreement prior to joining the confractor.
50	Western Prov	vince Road	i Mole	Worker	Noro	05/07/2024	5-Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Complaint on the rates for machine operators, different machines should have different rates, not same across the board.	Meshack Kasa	CLO	05/07/2024	Contractor's Admin	05/07/2024	CLO discussed with contactor's Admin	Discussed with Project Manager and Office Administrator	The complainant was invited to the administration office for clarification.	The issue was discussed and clarified afted the rotes of SED To/fir is across the board. This is the rate applicated by CCECC Noron coads. The complicial received the resones and accepted if. The case is now closed on 6/07/2024.
51	Western Prov	vince Road	i Male	CAC	Noro	15/07/2024	5-CAC member	4-Verbal Complaint	[3] Work Place	[4] Contractor	1	The complainant raised the issue of provision of refine/ment by controctor during the CAC meetings. None Rooting reject is a funded reject and its seen fit to provide light refine/ment for members who otherwise this CAC members are voluntary role but draw medium of communication with tell communification and around Noro Rowelligs.	Meshack Kasa	CLO	15/07/2024	Contractor's Admin	15/07/2024	CLO discussed with conflactor's Admin	Discussed with Project Manager and Office Administrator		The lists was considered and the contractor representative approved the suggestion for providing light selectiment for the provide light refreshment. The case is now closed on the 14/07/2024.
52	Western Prov	vince Road	3 Mole		Noro	30/07/2024	1- Affected Party	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A complainant approach the CAC member and raised the issue of job recruitment, the applied for a job with the contractor but no response from contract. He threatened to baycott the road project based on its recruitment issue.	Sagovari Tione	CAC member	30/07/2024	Contractor's Admin	30/07/2024	CAC member raised the issue during the monthly meeting with the contractor.	The contractor representative tak note of the complaint.	The contractor explained the process of recruitment to the CAC members. Recruitment is still progressing so will engage locals when required for the mion road works.	The issue was then referred back to CAC to communicate with the complainant that process of recruitment. Ansimportantly, the contractor is still recruiting for the minar load works. The case is closed on 9/09/2024.
53	Western Prov	vince Road	d Male		Noro	02/08/2024	2-Intermediary(on behalf of the public)	7 - Social media	[3] Main access road	[7] Speeding vechile	1	The public of Noro-Mundo road are complaining about the speeding loaded dump trucks along the main access road. The machines damage the deteriorating road.	Meshack Kasa	CLO	02/08/2024	Contractor's HSE Manager & Contractor's Admin	02/08/2024	CLO discussed with contactor's Admin	The issue was raised to the management and an investigation is condouted to verify the stary.	If is noted that not only the contractor uses dump trucks along the access road, there are other private companies loading gravels from Munda to Noro.	The contractor advises the operators to consider safety when driving, and the operators themselves also solved the same sentiment. The case was now closed on the 5/08/2024.
54	Western Prov	vince Road	i Femal		Noro	13/08/2024	1-Affected Party	4-Verbal Complaint	[3] Accessroad	[4] Contractor	1	An offected person approached the contractor's learn doing UKD as to who authorised them to dig in her private properly. The AP claimed the area belongs to her family and they have cinclifite to the plot. The work intrudes into her private properly.	Meshack Kasa	CLO	13/08/2024	Contractor's Admin	13/08/2024	UXO learn discussed the issue with the contractor representative.	The issue was raised to the management and an investigation is conducted to verify the story.	Contractor CLO meet with the complainant and clarify their UXO work which requires some digging prior to road clearance. The contractor then approached the Provincial Government Land Division for the documents relating to the Lat.	From the meeting with the Provincial Land division, it was noted that the particular Lot is a long outstanding issee with the province. The case is pending with the Provincial Land Division and the claimant.
55	Western Prov	vince Road	d Male	Worker	Nora	19/08/2024	5-Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A complainant roles here leave 11 Starry and 2] NPT contribution. For sidary, the runniver of hours work changes and and read and expended to the starty resident the foreignt. For shift inequalities are sidentified and the starty resident of the starty	Meshack Kasa	CLO	19/08/2024	Contractor's Admin	19/08/2024	The mother wax righed to the contractor adminishation.		The contractor administration responded to clarify the misundestratanding. For Nem 1) states, working boars will have to be adjulled to caller for different workstand but work, and that of their responsible to page and the year collect and y like with their relates the year give and if they notificed any like with their relates they are given and if they notificed any like with their areas for year person, not all workers. For Nem 2 xeVF, their likes with the NeT office, and care all revisibles account one receivable they will have like their contributions of their contributions are contributed in their contributions of their contribut	The laux was discussed with the comprehend and the case who now closed 20/08/2024, and the case who
56	Western Prov	vince Road	1	Workers	Noro	02/09/2024	5 - Workers	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Workers raised complaint on two issues. I) NPF contribution and 25 gamed agreement/contract. For item 1 NPF, the workers enquire the contractor management if their NPF has been paid to their indivindud account, beacos they saw the deduction in their pysits, for fillers. 2 after signing the contract, they were not provided with a copy.	Meshack Kasa	cao	02/09/2024	Contractor's Admin	02/09/2024	The maffler was raised to the confractor administration.		The contractor administration responded to clarify the minunderindung, For Item (1) 187 contribution, all forms already submilled to NFF and to two followup by CLD. For Item signed agreement the admin officer provided copies of the signed agreement on 19/09/2024.	Rem 2. Eigned agreement copies now closed. The only one pending is the NPF contribution of workens is progressing with NPF.
57	Western Prov	vince Road	f Fernal		Naro	09/09/2024	2-intermediary (on behalf of the public)	2-Phone call	[3] Access road	[4] Contractor	1	A resident of Noro town of Baru area raised a complaint about dust produced from the road construction. The dust is too much and covers mail of Baru area and surrounding.	Meshack Kasa	CLO	09/09/2024	Contractor's Admin & Site Supervisor	09/09/2024	The matter was raised to the contractor ESS team for action.	ESS feam discussed the issue with the site feam.	The title factor explained the reach for the occurrulation, add is due to the worker buck is currently down for science, but will soon fissed. The CLO contacted the complainant and discussed that her complainant was decided to the complainant and discussed that her complainant was received and will address soon. Sile team will manage the sile works and to ensure water truck will resume operation soon.	This issue was closed on 10,09/2024.
58	Western Prov	vince Road	f Fernal		Noro	09/09/2024	2-Intermediary(on behalf of the public)	2-Phone call	[3] Accessroad	[4] Contractor	1	A resident of Noro town raised a complaint about walle sais from the road construction placed along the access road after grubbing/milling. The roads to other parts of Noro town were blocked because of the plaid wastes sa	Meshack Kasa	CLO	09/09/2024	Contractor's Admin & Site Supervisor	09/09/2024	The mather was raised to the contractor ESS team for action.	ESS team discussed the issue with the site team.	In response to the complaint, the contractor arrange some of its workers to remove the waste soils that block the access roads.	The case was now closed on the 20/09/2024.
59	Western Prov	Nonce Road	3 Males		Noro	09/09/2024	1- Affected Parity	1-Lettler	[3] Quarry she	(4) Contractor	1	An effected passes contacted the contractor's bean loss as () popment for a corn also such years) Grose(Q) tempered with by the contractor of the query be.	Meshack Kasa	CLO CLO	09/09/2024	Contractor's HSE Manager & Contractor's Admin	09/09/2024	The morther was related to the commontary (25 fears for action).	ES team discussed the lase with the contractor management for action,	Integration, the controlled address the two himself- popolitish, for their place of a good from which provided in controlled angived for glood from which provided first controlled angived from the provided from the grows. Bit blood which to oddies and their owner grows. Bit blood which to oddies and their owner lattler well-received from the power and if the discussed coloring compressions for the 2 grows. Controlled coloring compressions for the 2 grows. Controlled week to the powerful and to occupy the compressions week to the powerful and to occupy the compressions and lattle well-received from controlled and the lattle well-received from the power of the con- sensation to the controlled and the controlled and lattle well-received from the controlled and the controlled in form of cosh and goodsfelms.	The case wat closed on the 27/1/2014.
60	Western Prov	vince Road	d Male		Noro	11/09/2024	S - Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A worker raised a complaint about his spen-visor's approach to worker at the and also assessing communication unsub the supervisor of international communication unsubstantial production of international communication of the supervisor in incident which cause paramet diagreement between a worker and his supervisor.	Mishack Kasa	CLO	11/09/2024	Contractor's HSE Manager & Contractor's Admin	11/09/2024	The matter was raised to the contractor (\$35/eternational) for action on the same day,	ESS beam discussed the lase with the contractor management for action and then with the complainant.	Integerome, The CO discussed the size with the ESI televandrone. The ESI setemation of them codes on the supervisor and explain the situation in Chinese that its proper to address workplace is used preferenced year for the control to take it personal. CLO discussed with the comprehending and commandate the workplace approach to grivenize as and elvery address sizes professionally complained accepted the actions to be made.	The issue was closed on 12/09/2024.
61	Western Prov	vince Road	3 Male	Workers	Naro	20/09/2024	5 - Workers	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Four worken who recently laid all by contractor raised their complaint as unfair dismissal from their job.	Meshack Kasa	cro	20/09/2024	Contractor's HSE Manager & Contractor's Admin	20/09/2024	The matter was roised to the contractor \$35/nternational for action on the same day.	ESS team discussed the issue with the contractor management for action and then with the complainant.	Interpoonse, the CLO discussed the issue with the ESS international. The ESS international than collect on the Arts and the Collect on the Arts and the Collect of the Collectification why they were temporarily along the Contribution of the Worst health that off the work at the comp site inmostly completed to they will take anomatine seek when you for the Arts and sometimes are alonged when work orther road started. The Arts accepted the resolution.	The issue was closed on 23/09/2024.

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62 Western Province Road	Male	Worker	Noro	30/09/2024	5-Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A disgruntled operator raised a complaint for what he considered litheatment from his supervisor.	Meshack Kasa	CLO	30/09/2024	Contractor's Admin	30/09/2024	The mather vacaused to the conductor activate for action which are set day. The conductor activate control activate for activate the conductor activate for a consistent called on the dispuridad operator for onwesting conductor activated operator for an exercise conductor activate for the conductor and this conductor activate for activate for activate engigitation control remognous and consistent engigitation control remognous and consistent engigeration control remognous engigeration control remognous engine control	THE BLAN MOST CHORAGO OF 17 FOLY 2024.
63 Western Province Road		Workers	Noro	04/10/2024	5 - Workers	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	Two disgrunted workers raised complaint for illheatment from the site supervisor.	Meshack Kasa	CLO	04/10/2024	Contractor's HSE Manager & Contractor's Admin	04/10/2024	The notifier accounted to the contraction contract side of accident on the same day, colors on the same day, the contractor admin activowhedged the compositing colors on the digranted operator for a meeting colors on the digranted operator for a meeting contraction of the digranted operator	The issue was closed on \$10,70024.
64 Western Province Road	Male	Worker	Noro	21/10/2024	5 - Worker	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A worker raised a complaint about the food provided by the contractor to the workers is poorly prepared.	Meshack Kasa	CLO	21/10/2024	Contractor's Admin	21/10/2024	The mather was raised by CLO to the admin. The admin acknowledge the complaint and agreed to talk with the chell and find ways improve the food provided. The Chell was admin acknowledge the complaint and agreed to talk with the chell and find ways improve the food provided.	The issue was closed on the 22/10/2024.
65 Western Province Road	Male		Noro	28/10/2025	1- Affected Party	4 - Verbal Complaint	[3] Accessroad	[4] Contractor	1	A resident of Noro town approach the CLO and compalined about the survey marks introded in his boundary peg at Bonito drive.	Meshack Kasa	cro	28/10/2024	Contractor's Admin	28/10/2024	The mother was related by CLO to the admin. The admin admonwedge the complaint provide explanation to the most its orly measuring like and the local related to the most of the special related to explanation to the most its ordy measuring like and the local related to the local rel	The issue was closed on the 29/10/2024.
66 Western Province Road		Workers	Noro	14/11/2024	5 - Worker	4 - Verbal Complaint	[3] Comp site	[4] Contractor	1	A worker voiced an complaint against an international worker for using for using local workers plates to fetch water and flash the toilets when water pressure is low.	Meshack Kasa	cro	14/11/2024	Contractor's Admin	14/11/2024	The mother was related by CLD to the admin/intermitted worker. We defin acknowledge the complaint and agreed to talk the lase was related in the footboc meeting and warn all workers including location such practice.	The issue was closed on the 15/11/2004.
67 Western Province Road	Male	Workers	Noro	18/11/2024	5 - Worker	4 - Verbal Complaint	[3] Comp site	[4] Contractor	1	The security officers manning the camp and laydown area raised complaint on the the deductions in their sclary- if they found daze off during the right shift.	Meshack Kasa	CIO	18/11/2024	Contractor's Admin	18/11/2024	The norther excreased by CO to the active. The continued active excreased by CO to the active. The continued active excreased by CO to the active excreased the complaint and agreed to label the period continued by a seed in separation of the extreme excreased the excreased active excreased by the excreased excreased active ex	The issue was closed on the 18/11/2024.
68 Western Province Road			Noro	18/11/2024	2-intermediary(on behalf of the public)	4 - Verbal Complaint	[3] Accessroad	[4] Contractor	T	A resident of Noro raised a complaint about the speeding dump trucks of the contractors along the Munda-Noro road, the reported a situation which he without the contractor's loaded dump truck almait caused an accident while traviling the highway.	Meshack Kasa	CLO	18/11/2024	Contractor's HSE Manager & Contractor's Admin	18/11/2024	The mother recorded by CO to the other. The obtained alreading the complaint and formational to the second of the	The issue was closed on the 19/11/2024. The issue was closed on the 25/11/2024.
69 Western Province Road	Male		Noro	18/11/2024	2-Intermediary(on behalf of the public)	4 - Verbal Complaint	[3] Accessroad	[4] Contractor	1	A resident of Noro sent a complaint through CAC member on the deteriorating state of the Munda-Noro road after the contractor uses the road transport quarry to Noro for the road works.	Meshack Kasa	CLO	18/11/2024	Contractor's HSE Manager & Contractor's Admin	18/11/2024	The contractor actinantedges the compatint and reponded back to the complainant on the issue.	The Issue was closed on the 25/11/2024.
70 Western Province Road	Male		Noro	22/11/2024	2-Intermediary (on behalf of the public)	4 - Verbal Complaint	[3] Access road	[4] Contractor	1	A CAC member raised a complaint of the traffic route during the upgrading of the road. Worst, the public of Noro- were not informed of the work schedule.	Meshack Kasa	CLO	22/11/2024	Contractor's HSE Manager & Contractor's Admin	22/11/2024	The matter was raised by CLO to the admin. The controlled active-bedget the composit for a great of providing and responded back to the composit or the tissue. The matter was raised by CLO to the admin. The controlled part the composit for a great of provide shall control the facility work areas to control the facility work.	The issue was closed on the 22/11/2024.
71 Western Province Road	Male		Noro	22/11/2024	2-intermediary (on behalf of the workers)	4 - Verbal Complaint	[3] Accessroad	[4] Contractor	1	A CAC member raised an issue on the temporary shelfer for workers during rainy days.	Meshack Kasa	CLO	22/11/2024	Contractor's HSE Manager & Contractor's Admin	22/11/2024	The motifier was raised by CLO to the admin. The conflactor acknowledges the composit and improved the provides the provides the composit and improved to provide the provides the provide	The issue was closed on the 10/12/2024.
72 Western Province Road	Male		Noro	22/11/2024	2-intermediary (on behalf of the workers)	4 - Verbal Complaint	[3] Accessroad	[4] Contractor	1	A CAC member raised an issue of safety of workers walking close to moving machines@aller and pover) while work is in progress- at it is not safe.	Meshack Kasa	Cro	22/11/2024	Contractor's HSE Manager & Contractor's Admin	22/11/2024	The maffer vacratied by CLC to the admin. The contractor acknowledges the compositer and greater than the advance of the composition of the contractor acknowledges the compositer and respective boards to the law is important as a concern the safety of workers involved.	The issue was closed on the 23/11/2024.
73 Western Province Road	Male		Noro	22/11/2024	2-intermediary (on behalf of the workers)	4 - Verbal Complaint	[3] Accessroad	[4] Contractor	1	A CAC member raised an issue of speeding dump trucks transporting materials to the project site.	Meshack Kasa	CLO	22/11/2024	Contractor's HSE Manager & Contractor's Admin	22/11/2024	The maffer was raised by CLO to the admin. The contracting a contracting and the companies of the contracting and the companies of the contracting and the companies of the contracting and the contracting and the companies of the contracting and the contr	The issue was closed on the 23/11/2024.
74 Western Province Road			Noro	27/11/2024	2-Intermediary(on behalf of the public)	4 - Verbal Complaint	[3] Accessroad	[4] Contractor	1	Community members of Mobil Road in Noro raised a complaint on dust caused by contractor's vehicles/machines using the road.	Meshack Kasa	CLO	27/11/2024	Contractor's HSE Manager & Contractor's Admin	27/11/2024	The motive vaccioused by CLO to the activities. The contractor acknowledges the compared or the contractor agreed as part or the motive activities and contractor acknowledges the compared not responsed activities and contractor acknowledges the contractor acknowledges the compared not acknowledges the contractor of these issue with act all norm the project indicated vaccious.	The saue was closed on the 27/11/2024.
75 TemotuProvince Airport	Male		Santa Cruz	15/10/2024	1-Affected Party	2 - Phone call	[3] Confractor's Laydown Site	[4] Contractor	1	An asets owner raised accomplaint as to who will meet the comparatation for his commercial trees and fruit trees planted in the MCA land. Partion of the trees already been cleared by contractor to make space for the laydown area and compelle.	Joysie	Safeguards specialis/Egis	15/10/2024	Contractor's HSE Manager	15/10/2024	The notifier was colored by Epithingsons in the contraction by contractor activities desired by the complete and reproduced backs of the complete and expected backs of the complete and officed these colorings have been a bright for the CLEAR.	The issue was closed on November 2024.
76 TemotuProvince Airport	Male	CAC	Santa Cruz	16/09/2024	5 - CAC member	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A CAC chairman raised a complaint concerning the duration of the meeting that took atmost a full day. The complainant colimed that CAC chairman is not employed, and only on volunteer basis so hould not be engaged for longer than expected.	Jaysie	Safeguards specialist/Egis	16/09/2024	Contractor's HSE Manager	14/09/2024	The medium reasonable figs followed in the content to	The issue was closed on 18/11/2024.
77 Temotu Province Airport	Male	CAC	Santa Cruz	16/09/2024	5 - CAC member	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A CAC member raised a complaint on the expenses incurred for attending the CAC monthly miseling should not be the members expense but the contractor.	Jayrie	Safeguards specialist/Egis	16/09/2024	Contractor's HSE Manager	16/09/2024	The matter was raised by EgisSafeguards to the contractor. The contractor acknowledges the complaint and taking rate of the expension are name in does not fall on the CAC responded back to this complaint and new law.	The issue was closed on 18/11/2024.
78 TemotuProvince Airport	Male	CAC	Santa Cruz	16/09/2024	5 - CAC member	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A CAC member raised on issue if the contractor will pay the damage to crops at the site for waste soil disposal site. Add on to that, he advised the contractor not to ask the land owining agoust provisiols and for waste days, allow those interested to avail their land to come forward.	Jayáe	Safeguards specialist/Egis	16/09/2024	Contractor's HSE Manager	14/09/2024	the mother victorised by Egit Safeguands to the contractor. The contractor c	The issue was closed on 18/11/2024.
79 TemotuProvince Airport	Male	CAC	Santa Cruz	14/09/2024	5 - CAC member	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A CAC member roised on issue on behalf of the workers who were poid at the rate below the minimum wage of \$\$\$/fir. The complain was from the workers who work 14days and still poid less than the minimum rate.	Joysie	Safeguards specialist/Egis	16/09/2024	Contractor's HSE Manager	14/09/2024	The matther was created by fight delegatorish to the contractor. The contractor extensive significant in the contractor is necessary to the contractor in the contractor is necessary to compare of one of the contractor in the issue. The contractor extensive significant contractor is necessary to contract or the issue.	The issue was closed on 18/11/2024.
80 Temotu Province Airport	Male	CAC	Santa Cruz	14/09/2024	5 - CAC member	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A CAC member raised anissue of bullying and harrashment in workplace arreported by some workers.	Jaysie	Safeguards specialist/Egis	17/09/2024	Contractor's HSE Manager	17/09/2024	The medium reasonated by figs Subagues to the contention The contention of the cont	tsue was closed on 18/11/2024.
81 TemotuProvince Airport	Male	CAC	Santa Cruz	14/09/2024	5 - CAC member	4 - Verbal Complaint	[3] Contractor's Laydown Site	[4] Contractor	1	A CAC member raised a complained on behalf of the worker-that the corry site requires at least 2 x personnel to man during the rights.	Jaysie	Safeguards specialist/Egis	17/09/2024	Contractor's HSE Manager	17/09/2024	The matter warraised by Egis Safeguards to the contractor. The contractor actroaledges the complaint and responded to the issue. Spennison Engineer(ES) Safeguards discussed with contractor to oxing not lead 2x security personnel for the contractor for oxing not lead 2x security personnel for the contractor.	Issue was closed on 18/11/2024.
82 Temotu Province Airport	Male	CAC	Santa Cruz	14/09/2024	5 - CAC member	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A compalint was raised to avoid using 'middleman' for requrifing for job.	Joyáe	Safeguards specialist/Egis	17/09/2024	Contractor's HSE Manager	17/09/2024	The matter was raised by Egis Safeguards to the contractor. The contractor outcomedages the complaint and responded to the issue. The contractor outcomedages the complaint and only go through CAC and not through middle	tisue was closed on 18/11/2024.
83 Temotu Province Airport	Male	CAC	Santa Cruz	16/09/2024	5 - CAC member	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A complaint was raised on behalf of workers concerning the contractor failed to provide food and water for the workers.	Jaysie	Safeguards specialist/Egis	17/09/2024	Contractor's HSE Manager	17/09/2024	The matter was raised by Egis Safeguards to the contractor. The contractor acknowledges the complaint and responded to the issue on the same day, The contractor responded on the workers.	tsue was closed on 25/11/2024.
84 Temotu Province Airport	Male	CAC	Santa Cruz	16/09/2024	5 - CAC member	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A complaint was raised on behalf of workers concerning the contractor failed to provide signed contract for the workers.	Jaysie	Safeguards specialist/Egis	17/09/2024	Contractor's HSE Manager	17/09/2024	The mother was raised by Egis Safeguards to the contractor. The contractor acknowledges the complaint and responded to the issue on the same day. The contractor responded and proceeds to allow workers to sign contracts for their engannent.	tisse was closed on 18/11/2024.
85 Temotu Province Airport	Male	CAC	Santa Cruz	14/09/2024	5 - CAC member	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A complaint was raised on behalf of workers concerning	Joyáe	Safeguards specialist/Egis	17/09/2024	Contractor's HSE Manager	17/09/2024	The monther reconsection for grant and the contractors of the contractor of the cont	Issue was closed on 18/11/2024.
86 Temotu Province Airport	Female	cro	Santa Cruz	14/09/2024	5 - CAC member	4 - Verbal Complaint	[1] Village/market place	[4] Contractor	1	the contractor talked to provide proper PPSS or its workers. A compliant wear was a proper PPSS or its workers. A compliant wear was a proper process of the market products the workers bargainting for cheaper price in the market products. The women vendon stated the price is one acceptable in Lada at the price of goods in shops is expensive.	Jayse .	Safeguards specialist/Egis	17/09/2024	Contractor's HSE Manager	17/09/2024	responded to the issue on the same day.	baue was closed on 18/11/2024.
87 Temotu Province Airport	Male		Santa Cruz	20/11/2024	2-intermediary(on behalf of the public)	4 - Verbal Complaint	[1] Village/market place	[4] Contractor	1	A complaint was raised by a acommunity member conceining the contentor machine/secondarly working along the foreshore- as it will have an impact in the marine environment.	Joysie	Safeguards specialist/Egis	20/11/2024	Contractor's HSE Manager	20/11/2024	The mother was raised by Egis Sofegurath to the contractor. The contractor accinnosistages the compaint may be mother and documed with the winter that all only the temporal will not be a work to proceed. The contractor occurronised by the same only to a work to proceed. The mother was raised by Egis Sofegurat to the contractor. The mother was raised by Egis Sofegurat to the contractor.	bsue was closed on 21/11/2024.
88 Temotu Province Airport			Santa Cruz	20/11/2024	5 - CAC member	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A complaint was rased by a worker, staffing that he was assulated by his supervisor.	Joyse	Safeguards specialist/Egis	20/11/2024	Contractor's HSE Manager	20/11/2024	The mother was relief by figh Suffequents to the contractor. The contractor actinoses give the complaint and responsible of the law on the need day. The mother was relief by fight Suffequents to the contractor actinoses give the contractor acti	base was closed on 25/11/2024.
89 Temotu Province Airport		CLO	Santa Cruz	20/11/2024	CLO	4 - Verbal Complaint	[3] Work Place	(4) Contractor	1	A truck driver raised a complained after his salary was deducted due to the truck he drove was damaged duing working hours and is work related.	Joysie	Safeguards specialist/Egis	21/11/2024	Contractor's HSE Manager	21/11/2024	The modifier was raised by figs Sofréguards to the conhector. The confector octnowledges the complaint out of the confector octnowledges the complaint and responded to the issue on the next day.	
90 Temotu Province Airport	Male	CLO	Santa Cruz	23/11/2024	CLO	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	The asset owner in the MCA land complained that the contractor is disposing debris from the laydown area into his fees plantation, the advised not to clear the debris until a valuation is conducted for his fees- for compesation.	Jaysie	Safeguards specialist/Egis	21/11/2024	Contractor's HSE Manager	23/11/2024	Re-marker was called by (gliphding-parch to the contractor.) The contractor contractor and provided to the local parch to the contractor. The contractor accreased by the contractor and provided to the laws. The contractor accreased by the contractor and provided to the laws. Annual form the convenient for the contractor and provided to the laws. Annual form the convenient of the reference of	taue was cleared on 23/11/2024.
91 Malaita Province Bridges	Male	CAC	Lot2	18/01/2025	CAC	4 - Verbal Complaint	[3] Work Place	(4) Contractor	1	A local of Suu harbour community raised a complaint about odor/pungent smell coming from the septic tank due to overflow of the system.	Tomas Dai	CAC (Suu)	18/01/2025	Contractor's HSE Manager	18/01/2025	The matter was raised to the conhactor hoject Manager The conhactor actinoselegies the complaint and responded to the issue. The conhactor actinoselegies the complaint and design to address the leakage problem.	The issue was closed.
92 Malaita Province Bridges	Male	CAC	Lot2	19/01/2025	CAC	4 - Verbal Complaint	[3] Work Place	[4] Contractor	1	A local of Bira community raised a complaint for the removal of the logs used by contractor for temporary bridge.	CharlesS	CAC (Biro)	19/01/2025	Contractor's Site Manager	19/01/2025	The mother vacardied to the contractor hospect Manager The contractor activaneledges the complaint and responded to the issue. The contractor removed the log and piled them every a safe distance from the access and and the construction give.	The issue was resolved on 30/01/2025.

93	Malaita Provinc	e Bridge	is Male	AP	Lof2	27/01/2025	Affected person	4 - Verbal Complaint	[3] Work Place	[4] Contractor I	A local of Bira community raised a complaint for the removal of the logs used by contractor for temporary horizon	Tom Waalaramo	AP	27/01/2025 Contractor's Site Manager	27/01/2025	The matter was raised to the contractor Project Manager	The contractor acknowledges the complaint and responded to the issue.	PST infervened and support the contractor in consulting the AP, clarified the compensation amount as per the with infirm report.	The issue was resolved on 30/01/2025.
94	Malaita Provinc	e Bridge	is Male	AP	Lot2	30/01/2025	Affected person	4 - Verbal Complaint	[3] Work Place	[4] Contractor	A local of Bira community raised a complainton the existing drainage systems that does not drain out into the sea which cause immediate pooling.	TomBau	AP	30/01/2025 Contractor's Site Manager	30/01/2025	The matter was raised to the contractor Project Manager	The contractor acknowledges the complaint and responded to the issue.	ES Officer informed the site supervisor of the complaint and the issue was actioned after the rainy season stops.	The issue was resolved on 30/01/2025.
95	Malaita Provinc	e Bridge	is Male	AP	Lot2	19/01/2025	Affected person	4 - Verbal Complaint	[3] Work Place	[4] Contractor	A local of Bira raised a complain concerning the logsused for temporary bridge that blocked the accessroad.	Ruth Taupiri	CLO	19/01/2025 Contractor's Site Manager	19/01/2025	The matter was raised to the contractor Site Manager	The contractor acknowledges the complaint and responded to the issue.	The logs were moved out from the access road and piled at a site away from the access road.	The issue was resolved on 30/01/2025.
96	Malaita Provinc	e Bridge	is Male	AP	Lof2	27/01/2025	Affected person	4 - Verbal Complaint	[3] Work Place	[4] Contractor 1	The AP(owner) of the assets[2xshuctures] to be demolished that were built on the Right of Way(RDW) raised a complaint concerning the compensation amount to be paid. He was not agreed with the valuation rate as provided by MD and PST.	Ruth Taupiri	CLO	27/01/2025 Contractor's Site Manager	27/01/2025	The matter was raised to the contractor Site Manager	The contractor acknowledges the complaint and responded to the issue.	PST intervened and support the contractor in consulting the AP, clarified the companiation amount as per the valuation report. The AP eventually agreed on the rate.	The issue was already resolved.
97	Western Province	ne Road	l Male	AP	Lot2	08/02/2025	2-Intermediary(on behalf of the public)	7 - Salamon Star	[3] Main access road	[7] Troffic accident 1	A vehicle involved in a road accident at the construction also which caused the vehicle to view of their road. The vehicle is to view of their road. The composition of their road in their vehicle is the vehicle vehicle in their road vehicle vehic	Solomon Star News reporter	Reporter	08/02/2025 Confractor's Sile Manager	08/02/2025	The matter was raised to the confloctor SNe Manager	The confector received the report and responded to the issue through the involvment of Noro Police.	The confector reported to the Police to conduct on investigation to the Indiffice activant. From the investigation, it was noted that the driver of the vertical was under the inflamence of alcohol, and not the list one gravel from the roadwork as claimed.	The lisus was resolved on 28(42)2005.
98	Western Provinc	ne Road	l Male	AP	Noro	13/03/2025	2-intermediary(on behalf of the public)	6 - Email	[3] Main access road	[4] Contractor 1	A worker of another contractor reported a complaint to the spenision engineer for a pseeding dump text driver. The complainer observed the fall or professor (pcCCC) drivers do not achieve to pseed limit and often violated the speed limit.	Anoid Dedel, Reeves	AP	13/03/2025 Confractor's Sile Manager	13/03/2025	The matther was raised reported to the supervision engineer sofeguards from, who then forevariated to the contractor Site Manager	The confractor received the report and responded immediately by calling all dump truck drivers for a reference session.	The dump fucil drivens were called an to differed a retrievable session on that casely and eleterive driving on the same day. The session talk covves proper covering of the aggregates transported, with the speed limit at 45km/fr.	The CLD emplace the compalation of the some day, informing the approach foliation to addesit the conjoinarised. The issue was resolved on the 14/03/2025.
99	Western Provinc	ne Road	l Male	AP	Noro	25/03/2025	Affected person	4 - Verbal Complaint	[3] Work Place	(4) Contractor 1	A local workshop worker/mechanic raised a complaint to the supervision engineer about the supervisor (international) untain treatment to worker.	Rowena Taitoona	Egis ste engineer	25/03/2025 Confractor's Sile Manager	25/03/2025	The matther was raised reported to the uppervision engineer sofeguards from which forevorcitied to the contractor Site Manager	The confractor received the report and responded immediately by calling the spervior concerned to discuss the matter.	The a parvisor explained his port that his robes to the AP because his was not hoppy with his performance. The Sile Manager interviewd and shilled the AP to the flood conduction, away from the workshop.	The issued was resolved on the 24/33/2025.
100	Malaita Provinc	e Bridge	is Male	AP	Lot1	11/04/2025	Affected person	4 - Verbal Complaint	(3) Work Place	[4] Contractor 1	A member of the Lilisiana tribe raised a complaint against two (2) persons who shown interest in the laydown area at Kalofe I and 2. The complainant urged the contractor not to listened to any other individuals apart from his tribe and CAC members.		Member of Lilisana tribe	11/04/2025 Contractor's Site Manager	11/04/2025	The matter was raised through PST office in Horiana.	The GRM was reported to supervisor Engineer E&S team at site to follow up with the AP.	The supervision engineer and confractor meet with the AP and explained that no any agreement was signed with other partylive parent jackimed. The complainant apoligised for misundentanding and not getting the both side of the stary.	The issue was resolved on \$0)/04/2025.
101	Ternatu Pravinc	e Airpor	† Male	AP	Santa Cruz	09/05/2025	2-Intermediary (on behalf of the public)	4 - Verbal Complaint	[3] Assets compensation	(3) Compensation 4	A local of Santa Chur raised a complaint on behalf of the community who worth their costs/theels to be compensated by the whistly of Communication and Avidator/(MCA), also, cell on MCA to consider access fee and environmental damage claim as part of the assets compensation.	Henry Telli and Daisy Menaga	CLO and SEAH officers	09/05/2025 Director MCA	13/05/2025	The mother was rolled through \$3 office in Honiora by the supervision engineer on the 13 May 2025.	The GRM is recorded by PST and forwarded to MCA director for follow-up action on the issue raised.	The MCA director is responding to the girevance is no form of letter. The latter is currently being dottl, and will be responding to all the points raised.	Progressing: